WORK & TRAVEL USA

Enchanted Parks, Schlitterbahn Galveston Island - Lifeguard

HOST INFORMATION

Company Description:

Join us at Schlitterbahn Galveston Waterpark! Schlitterbahn Galveston Waterpark is a 26-acre oasis of thrilling waterpark adventures. Located just outside Houston on historic Galveston Island, the park features more than 33 attractions!

At 32 miles long and two-and-a-half miles wide, Galveston Island is surrounded with incredible history and unique beauty –and easy to get to and around. If you're staying on the Seawall or in the Strand Historic District, you can easily explore the city by renting bikes, hopping an historic trolley, or hailing an Uber or taxi. Coming to or leaving the Island? There are a number of limo and bus services, as well as the free, 24-hour Galveston Island Ferry link to the Bolivar Peninsula.

Host Website: https://galvestonislandwaterpark.enchantedparks.com/

Site of Activity: Enchanted Parks, Schlitterbahn Galveston Island

Parent Account Name: Enchanted Parks

Host Address: 2109 Gene Lucas Blvd Galveston , Texas , 77554

Nearest Major City: Houston , Texas , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Lifeguards are responsible for guarding swimmers and for the safe and efficient operations of our aquatics areas. This includes enforcing rules, giving information and answering questions, watching the pools and water slides to make sure that all guests are safe, performing life-saving techniques when needed as described and practiced in lifeguard certification training.

Must be able to perform the following:
Ability to exit the pool at any point without the aid of a ladder or stairs.
Ability to swim 50 meters using the freestyle or breast stroke, with and without a rescue tube, without stopping.
Ability to swim a distance of at least 5 feet underwater and retrieve a 10lb diving brick.
Ability to complete training and meet the standards of the StarGuard Elite training, including First Aid & CPR certification, Swim Rescue, Spinal Injury Management, and Dispatch procedures.
Ability to stand, walk, and work in direct sunlight, high temperatures, humidity, and varying weather conditions.
Ability to communicate effectively in English, understand safety instructions, and communicate with guests and team members.

Ability to maintain constant visual surveillance for extended periods.
Ability to maintain required certifications and demonstrate continued competency.

Typical Schedule:

Shifts range from Monday-Sunday: 8am-10pm

Seasonal changes to job duties or available hours: Yes

Business operates on weekends only at beginning (May) and end of season (Aug-Sept) Weekly hours may be different due to changes in the operating season Job duties at beginning/end of season may vary

Drug Test required: Yes

COMPENSATION

Hourly Wage: $16

Eligible for Tips: No

Estimated weekly wages including tips: $490

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

There are times when we may close due to inclement weather. When we move into seven day a week operations there are typically more hours available.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

Associates earn free admission into all of Cedar Fair parks. They also receive a 25% discount on food products and a 20% discount on merchandise.

JOB REQUIREMENTS

English Level required:

★★★★★☆ Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Swimming

Description:

Lifeguard training classes and certification are provided by host employer. Applicants must pass all practical and written tests.
Lifting

Lifting requirement: 50lbs/22kgs

Description:

During training and potentially during emergent situations, lifeguards may need to lift to assist in a rescue. You will be trained on proper technique and typically have devices available to assist you.
Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

Lifeguard training classes and certification are provided by Host Employer. Applicants must pass all practical and written tests. Students must be able to work outdoors in all weather conditions. For reasons of safety, ability to speak and understand English must be excellent. Must pass a mandatory pre-employment drug screen upon arrival . Should be friendly and outgoing. All swimmers must be able to: o Complete the training program (written and swim) including CPR, First Aid, swim rescue, and spinal injury management o Exit the pool without using stairs or ladder o Retrieve a 10lb brick (difficult will differ with deep and shallow) Shallow Guard you must be able to complete the following: o Swim 50 meters o Swim a distance of 10 ft underwater and retrieve a 10lb brick Deep Guard you must be able to complete the following: o Swim 200 meters o Retrieve a 10lb diving brick from the bottom of the pool (feet first) o Tread water for 2 min without using your arms

Job Training required: Yes

Length of job training:

40 Hours

Hours per week during training period: 40

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

All swimmers must be able to: o Complete the training program (written and swim) including CPR, First Aid, swim rescue, and spinal injury management o Exit the pool without using stairs or ladder o Retrieve a 10lb brick (difficult will differ with deep and shallow) Shallow Guard you must be able to complete the following: o Swim 50 meters o Swim a distance of 10 ft underwater and retrieve a 10lb brick Deep Guard you must be able to complete the following: o Swim 200 meters o Retrieve a 10lb diving brick from the bottom of the pool (feet first) o Tread water for 2 min without using your arms

Need to wear uniform: Yes

Uniform Policy:

Uniforms are issued free of charge to Associates. They are responsible for providing appropriate footwear and sunglasses.

Cost of uniform: $0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Hair, including facial hair, must be neat, clean and well-groomed each day. For safety purposes, long hair is to be pulled back. One gauge no larger than ½ inch or 12mm in each ear may be in place of earrings. Tattoos/body art are permitted as long as the tattoos/body art do not display slogans or images that are demeaning, feature profanity or other messages that do not promote or enhance a safe, inclusive, productive workplace. Visible tattoos/body art on the face or neck are not permitted.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Throughout the summer we celebrate different holidays and our associates. We also have associate exclusive events for our team to get to know each other and have some fun!

Local Cultural Offering:

Galveston Local: Coastal Heritage Preserve, Live Music, Fourth of July Fireworks, Galveston Steampunk Festival, and Juneteenth Celebrations.

Points of interest: Sightseeing Tours, Galveston Ghost Tour, Moody Gardens, Pleasure Pier, Galveston Naval Museum and more!

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Participants will be housed within walking distance of Schlitterbahn Galveston at The Salt & Stone Hotel & Resort. Rooms have 2 queen beds and a bathroom. Rooms include microwave, mini fridge, TV, and eating area. Bedding/linen/towels are provided, and housekeeping service is provided once a week. Participants are also welcome to utilize the hotel pool and mini golf course as long as they are courteous and respectful to other guests. Laundry facilities are available for an additional cost.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Wifi is available at The Sand & Stone Hotel & Resort.

Phone Service: Yes

Description:

Participants will have access to a phone at Human Resources during operating hours. In case of an emergency, there are phones available at The Salt & Stone Hotel & Resort.

Kitchen facilities: No

Description:

Rooms have a microwave and a mini fridge.

Laundry facilities: Yes

Description:

Laundry facilities are available at an additional cost.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 2

Rooming Arrangement Description:

The building and floors are co-ed. Rooms are not. Roommate requests will be considered if the participants have similar employment dates.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: $175

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: $250

Description:

$250 deposit is required prior to arrival. Participants will not be permitted to check into housing until the deposit is paid.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Room must be left in good condition with no damage or missing items. Any damages or unpaid rent may be taken from the deposit. See housing agreement for more information.

Details About Deposit Refund:

Deposit will be refunded to same method of payment.

Transportation to Worksite:

Walking Commute Time
Estimated commute time: Under 15 minutes

Description: The Salt & Stone Hotel & Resort is located directly next to Galveston Waterpark. It is a short walk to work. Some participants have purchased bikes.

ARRIVAL INFORMATION

Arrival Instructions:

We recommend that you fly into William P. Hobby International Airport (HOU) as this is the closest to Galveston, Texas. You can also fly into George Bush Intercontinental Airport (IAH). Both are located in Houston. Once you arrive, you are responsible for your own transportation to Galveston Island. You can utilize Uber, Lyft, a taxi, or the Galveston Express. Depending on traffic, and which airport you are leaving from, the trip can take between 30-90 minutes.

When you arrive in Galveston, you can proceed directly to The Inn at the Waterpark, where you will be staying. You will be able to check in at any time. The address is 2525 Jones Dr. Galveston, Texas 77554.

If you arrive during our Human Resource business hours (typically 9am-5pm), you will want to check in at Human Resources which is located at 2318 83rd Street, Galveston, Texas 77554. If you arrive outside of those hours, please come the next day. Human Resources is open 7 days a week.

Human Resources is within walking distance from The Inn at the Waterpark.

Please email flight details and arrival information at least 2 weeks prior to your arrival.

Suggested Arrival Airport:

William P. Hobby International Airport, HOU, Less than 50 miles

George Busch Intercontinental Airport, IAH, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: $100 to $150

If arriving after regular hours:

Suggested After-Hours Accommodation:

DoubleTree by Hilton Hotel Houston Hobby Airport
8181 Airport Blvd
Houston , Texas 77061
$100 to $150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Participants will receive a housing application prior to their arrival to complete. They will also receive a housing contract to read and sign. Housing deposit ($200) must be paid prior to arrival.

Participants are responsible for their rent through their agreed upon contract end date, based on the date on your DS 2019. Housing application end date cannot exceed 3 days past your DS 2019 end date **OR** 3 days past the last operating date, **whichever date comes first.**

<u>If the participant chooses to leave prior to the agreed upon date, rent will continue to be deducted through the end date.</u>

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Staff Services will schedule your Social Security Office appointment within 2 weeks of your arrival and will send a confirmation email with meeting location, date, and time. Appointments can take several hours so you may want to bring something to read or earphones to listen to music. Once application is complete, your Social Security Card will be mailed (Takes approximately 2 to 3 weeks). If you do not receive the card within 3 weeks of your appointment, please call the Social Security Administration at (800) 445-0831. Very Important: You will need to have your Social Security Card mailed to 2318 83rd Street, Galveston, TX, 77554. We will contact you once we receive your Social Security Card. Staff Services will need to scan a copy of the card for our records.

Nearest SSA Office: League City , Texas , Less than 50 miles

Other:

Wage Payment Schedule:

Bi weekly beginning first cycle upon arrival.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes
Maximum Group Size:

Grooming Requirements:

Face and neck tattoos are prohibited. All other tattoos must be appropriate. Facial hair must be clean and neatly groomed. One nose piercing is permitted. Nails must be of an appropriate length for the job. Grooming requirements may be updated at a later date.

Second Job Availability: Yes, likely

Applicable Company Policies:

Schedules are typically posted 2 weeks in advance. Associates may have the opportunity to pick up additional shifts or hours as business need dictates.

Cell phones are not permitted to be used while on the job. Smart watches are not permitted in many positions. Airpods/headphones may only be used on break.

COMMUNITY AMENITIES

In Town, Requires Transportation:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Unavailable:

Shopping Mall