WORK & TRAVEL USA

Enchanted Parks, Michigan's Adventure - Ride Operator

HOST INFORMATION

Company Description:

Michigan's Adventure is Michigan's largest amusement and waterpark, serving guests from across the region with a focus on family friendly entertainment and guest experience. The workplace environment is fast-paced, team-oriented, and guest-focused, with employees working collaboratively to deliver a safe and enjoyable experience.

Associates benefit from a positive, energetic atmosphere that supports personal and professional development. Located in Muskegon, Michigan, the park operates from mid-May until September. Associates benefit from flexible scheduling, professional development opportunities, and park-related perks. Located in Muskegon County near Lake Michigan, the park offers a desirable West Michigan setting known for its tourism, recreational amenities, and scenic waterfront attractions. Associates can expect typical summer temperatures ranging from 75°F to 85°F, with occasional cooler days and outdoor working conditions.

Host Website: https://miadventure.enchantedparks.com/?utm_source=Landing_page&utm_medium=Website&utm_campaign=SF_Website_Redirect

Site of Activity: Enchanted Parks, Michigan's Adventure

Parent Account Name: Enchanted Parks

Host Address: 4750 Whitehall Road Muskegon , Michigan , 49445

Nearest Major City: Muskegon , Michigan , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

As one of our Ride Operations Associates, you will be responsible for maintaining the safety and efficient operation of rides assigned. This role offers great experience, awesome incentives, and a schedule that is right for you.

Greet guests cheerfully when they are entering the ride.
Enforce ride restrictions and recommendations.
Deliver information spiels and directions to guests, possibly while using a microphone.
Record ride capacity and cycles hourly.
Assist with the loading and unloading the ride including small children and guests with disabilities
Test equipment daily before opening the ride to guests.

Typical Schedule:

Weekdays, weekends, evenings, and holiday availability required.

Seasonal changes to job duties or available hours: Yes

We are one team! Occasionally, employees are asked to cross-train and work in other departments throughout the park. Business operates on weekends only at the beginning and end of the season.

Drug Test required: No

COMPENSATION

Hourly Wage: $15

Eligible for Tips: Yes

Ride operators are not permitted to accept tips.

Estimated weekly wages including tips: $600

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 35

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

FREE admission and parking to Michigan's Adventure and all other Enchanted Parks! FREE tickets for friends and family! 25% discounts on Food and 20% discounts on Merchandise! Employee only events!

JOB REQUIREMENTS

English Level required:

★★★★★☆ Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Standing for entire shift

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

Must complete and pass Internation Rides Training (provided by the park).

Job Training required: Yes

Length of job training:

2 days

Hours per week during training period: 40

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Participants will be registered for all required training at onboarding.

Need to wear uniform: Yes

Uniform Policy:

Uniforms will be issued and discussed at onboarding. Your first uniform set will be free of charge. Footwear will need to be close toed and completely covering your foot. No sandals, flip-flops, Crocs, etc.

Cost of uniform: $35

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Uniforms will be issued and discussed at onboarding. They must be neat and clean at all times. Visible tattoos on the neck or face must be covered. Facial piercings are limited to 1 small stud or close-fitting hoop in the nose. Gauges must include a plug and may not be larger than 12 mm. For safety reasons, hair, jewelry, or other guidelines may vary by department.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Karaoke Nights or Talent Shows, Movie or Game Nights, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Holiday Events, Potlucks or Dinners, Sporting Events

Additional Details about Cultural Offerings:

Ride Nights

Slide Nights

Cooking in Cornerstone Cafe

Hackley and Hume Homes

Hackley Public Library

The Deck & beach

Shopping

Mac Woods Dune Rides

Grand Haven Board Walk

Musical Fountain

White Caps Baseball

John Ball Park Zoo - Lantern Festival

Art Museum

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

Information provided to participants prior to arrival.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes
Description:
Information will be provided prior to arrival.

Phone Service: Yes
Description:
Information will be provided prior to arrival.

Kitchen facilities: No
Description:
Information will be provided prior to arrival.

Laundry facilities: Yes
Description:
Information will be provided prior to arrival.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

Michigan's Adventure will assign housing arrangements prior to arrival. However, please e-mail any roommate requests and we will try to accommodate within the confines of ability.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: $250

Housing Cost Deducted from Paychecks: No

Description:

Information will be provided prior to arrival.

Utilities Costs: No

Housing Deposit: Yes

Cost: $500

Description:

Information will be provided closer to arrival date.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Information will be provided closer to arrival date.

Details About Deposit Refund:

Information will be provided closer to arrival date.

Transportation to Worksite:

Employer-Provided Transportation
Estimated commute time: 15 to 30 minutes

Employer-Provided Transportation is free of charge

Description: Information will be provided closer to arrival.

ARRIVAL INFORMATION

Arrival Instructions:

We recommend flying into **Gerald R. Ford International Airport (GRR).**

The GRR is located approximately 96.7 kilometers or 60 minutes from Michigan's Adventure by car.

You will need to use a taxi or ride share service, we recommend booking and paying for it in advance. If you do not have an American phone number, it can be difficult to book once you arrive.

You will receive a welcome email from the park and they will ask that you share your travel information. Please communicate if anything changes.

Suggested Arrival Airport:

Gerald R. Ford International Airport, GRR, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: $100 to $150

If arriving after regular hours:

Suggested After-Hours Accommodation:

Delta Hotels Muskegon Convention Center
939 3rd Street
Muskegon , Michigan 49440
$100 to $150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Onboarding forms will be sent via e-mail to applicants prior to their onboarding appointment. If you are unable to complete prior to your arrival, we will gladly help when you are in the office!

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Social Security - 340 Morris Ave., Muskegon, MI

Nearest SSA Office: Muskegon , Michigan , Less than 10 miles

Other:

Wage Payment Schedule:

We pay bi-weekly which is every two weeks. Please use direct deposit for your pay.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes
Maximum Group Size:

Grooming Requirements:

Uniforms will be issued and discussed at onboarding. They must be neat and clean at all times. Visible tattoos on the neck or face must be covered. Facial piercings are limited to 1 small stud or close-fitting hoop in the nose. Gauges must include a plug and may not be larger than 12 mm. For safety reasons, hair, jewelry, or other guidelines may vary by department.

Second Job Availability: Yes, likely

Applicable Company Policies:

Opportunities may be available around the community, however, their employment with Michigan's Adventure must take precedence.

COMMUNITY AMENITIES

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library

Unavailable:

Internet Cafe