WORK & TRAVEL USA

Six Flags Great America Illinois - Food Services

HOST INFORMATION

Company Description:

Are you ready to work where you play?! Join our team at Six Flags Great America and Hurricane Harbor Chicago! Located right between two of the Midwest's greatest cities of Chicago and Milwaukee sits the place that is bringing all the thrills! With ***16 thrill rides, 26 water attractions and slides, 72 food and beverage locations, 19 retail stores, and games galore*** we have everything in store for our guests! Working at Six Flags has many perks including free admission to the parks for yourself on your day off! While you are at the park as the guest you have a 30% discount for all of our food & beverage, and 25% retail items in the park. ***On top of this we host cook outs, team member award ceremonies, and team member exclusive ride nights!*** If you want to get out of the park for some fun on your day off we have plenty of things to do in the area! Music festivals, food festivals, and plenty of shopping locations provides plenty of things to do during your downtime. We will even do a few cultural trips of our own while you are here to explore some of the places near us!

Host Website: https://www.sixflags.com/greatamerica

Site of Activity: Six Flags Great America Illinois

Parent Account Name: Six Flags Entertainment Corporation

Host Address: 1 Great America Pkwy Gurnee , Illinois , 60031

Nearest Major City: Chicago , Illinois , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

FOOD SERVICE

Summary of Job: Six Flags Great America is looking for hospitable, self-motivated, energetic, customer service oriented individuals to serve up some of the best theme park food in the industry. Courteous professional guest first service is expected and is to be championed while at work. Serving quality food products to Guests in a timely manner while following all food safety and sanitation guidelines.

Essential Duties and Responsibilities:
• Transport, Prepare, Cook, Assemble and Serve various food items
• Use proper food equipment to perform necessary tasks
• Perform all necessary tasks to successfully open and close down a variety of food and beverage locations
• Provide World Class Customer Service by being Friendly, Clean, Fast and Safe
• Cashier and make change while following all cash handling procedures

• Upsell a Drink Bottle to every Guest
• Suggest complimentary food items to guests making purchases
• Comply and follow all Food and Drug Administration regulations regarding food preparation
• Maintain a safe, sanitary, organized and clean work environment
• Adhere to local Health Department guidelines
• Report to work as scheduled and adhere to the companies attendance and break policies

Skills and Qualifications:
• Outgoing and friendly demeanor.
• Must have strong teamwork skills and the ability to work with others.
• Must possess strong work ethic and the ability to multi-task.
• Able to work efficiently in a fast paced environment.
• Available to work flexible hours including nights, weekends, and holidays.
• Must be able to stand/walk for up to 6 hours at a time.
• Ability to work alone and in all weather conditions for long periods of time.
Other Functions: All other duties assigned or necessary to support the park as a whole.

Typical Schedule:

Hours will be a 35-hour average over the course of the program, some weeks may be more than 35, some weeks may be less. Shifts may be cut short due to weather or if park attendance is low.

Seasonal changes to job duties or available hours: Yes

Park is open on weekends only at beginning & end of season. Available hours will be work crew days and operating days. If you request time off during these designated days, you may not get work hours.

Drug Test required: No

COMPENSATION

Hourly Wage: $16.5

Eligible for Tips: No

Estimated weekly wages including tips: $577

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

Hours will be a 35 average over the course of the program, some weeks may be more than 35, some weeks may be less. Shifts may be cut short due to weather or if park attendance is low.

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Free admission to the park for you on non-working days, complimentary tickets, Team Member reward programs, Team Member Exclusive special events.

JOB REQUIREMENTS

English Level required:

★★★★☆☆ Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Will be required to lift, push, pull, or carry objects up to 40 lbs on a repeated basis.
Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

•Must have a high attention to detail •Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service. •Must be attentive to guests and highly knowledgeable about the property in order to assist guests. •Basic computer skills required. •Must be able to work individually or on a team and at a quick pace. •Must be flexible and able to work where they are needed. •Must have the ability to read, write, and understand instructions given in the English language. •Must have the ability to understand and respond to verbal instructions given in the English language. •Food Services workers serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests, and members of the local community.

Job Training required: Yes

Length of job training:

8-10 Hours

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

-Completion of orientation and department training required to begin working

Need to wear uniform: Yes

Uniform Policy:

First set of required uniform items are FREE. Required items: Six Flags Polo, hat, and apron. Pants and shoes are to be purchased by the participant outside of Six Flags. Pants must be black shorts or slacks - no jeans, jeggings or leggings. Shoes of any color must be leather athletic shoes for safety reasons. Additional items and outerwear available for purchase. Any outerwear must be Six Flags branded.

Cost of uniform: $30

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

At all times, all team members are expected to be neatly groomed and dressed in a manner that is appropriate to the job and duties they are performing. - Visible tattoos may not be above the neck. Tattoos may not distract from the uniform or be perceived as vulgar, offensive, or inappropriate. -No artificial nails for food and beverage team members -No facial hair for food and beverage team members

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Trips to Nearby/Major Attractions, Trips to Major City, Shopping Trips, Holiday Events, Company Parties, Potlucks or Dinners, Movie or Game Nights, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

During our season we host a variety of Team Member Events!

Some examples include:

- Exclusive Team Member Ride Nights!
- Team Member picnics
- Departmental events
- Spirit Days

We host monthly cultural trip opportunities. Some past trips have included:

- Chicago, IL
- Milwaukee, WI
- Lake Geneva, WI
- County Fairs

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

Housing is to be assigned based on availability at the discretion of Six Flags. Participants will be assigned housing at least 2 weeks before their arrival to United States/workplace, and roommates will be assigned based

on DS Start/Arrival Dates. No participants will be assigned housing without confirmed flight information provided to Six Flags. PLEASE NOTE: friends and couples should not expect to live together as housing is divided strictly by gender. Housing is not managed by employer, however, is reserved for participant use at the following locations in shared, fully furnished dormitory-style hotel rooms. Housing reservations are made automatically and participants do not need to reserve spots. Housing addresses are as follows: Super 8 Gurnee, 5520 Grand Ave, Gurnee IL, 60031 Country Inn & Suites 5420 Grand Ave, Gurnee IL, 60031 **Housing is assigned based on DS Start Dates and placement is at the discretion of Six Flags. Requests will be taken into consideration, but locations will be filled in the order listed above. You will NOT be assigned housing until you provide a confirmed flight arrival date. As noted in the Housing section of this agreement, the general layout of all housing is: - Hotel style, fully furnished - Rooms are divided by gender. - Up to 3 per bedroom, each with separate bed; one bed may be a rollaway/cot style bed - Small refrigerator, Microwave in each room - 1 shared bathroom - WiFi access - Laundry and food facilities within walking distance - NO KITCHEN PLEASE NOTE: Housing leases are secured for a period of time that matches each participant's program dates; participants are expected to stay in the housing for the duration of their work dates. Deposit may be forfeited if participants leave without the approved advanced notice listed in the Housing Contract. Participants are required to vacate the housing within 72 hours of employment termination or ending employment early (quitting).

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

WiFi is available at housing locations

Phone Service: Yes

Description:

Students will have Wi-Fi or are able to call over their cell phones.

Kitchen facilities: No

Description:

Housing is hotel-style - there is no kitchen access. A fridge and microwave are in each room. You will need your own kitchenware and personal items. Stores with inexpensive food options are nearby.

Laundry facilities: No

Description:

Dependent on housing location. If not onsite, within walking distance.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 2 - 3

Rooming Arrangement Description:

Housing will be assigned based on Flight Dates/DS start dates. Roommate requests will be taken into consideration but not guaranteed and is at the discretion of Six Flags.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: $135

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: $200

Description:

$200 housing deposit is required to be paid on the online portal prior to arrival.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The $200 deposit is refundable upon meeting the following requirements: 1. Room is left clean and checked out by Six Flags 2. Employee stays through program end date on their Placement Agreement Form (PAF) 3. Unpaid rent, cost for damages or items missing will also be deducted from the deposit

Details About Deposit Refund:

Will be provided after successful check out from housing and returned to the card that was used to pay the deposit. This will be processed after ALL participants move out of all housing locations.

Transportation to Worksite:

Walking Commute Time
Estimated commute time: Under 15 minutes

Description: Very close to work location

Employer-Provided Transportation
Estimated commute time: 15 to 30 minutes

Employer-Provided Transportation is free of charge

Description: Transportation cost is included in the cost of rent for locations not within walking distances.

ARRIVAL INFORMATION

Arrival Instructions:

Arrival Time: Between 10 am and 7 pm

Participants should fly into Chicago, IL: O'Hare International Airport (ORD) airport. You will report directly to your assigned housing location upon arrival to the United States. Do not report to Six Flags.

Suggested Travel from the airport:

The employer recommends participants use the suburban taxi service American Taxi directly to their assigned housing location. Other taxi services are available, however, American Taxi is recommended as they offer a flat rate from Chicago, IL: O'Hare International Airport (ORD) is $45.00 + tip for 1 car holding 1 - 3 passengers. Employer suggests traveling in groups. Please Note: A fee of $8.00 to the flat rate is added when a van is requested by a group of 4 or more passengers. Additional information for American Taxi can be found on their website: https://www.americantaxi.com/ATOnlineOrderWeb/rates.jsp

Airport Pick Up Information: Call 847-255-9600 or 1-877-755-2227 AFTER collecting all luggage to confirm arrival, and passengers will be assigned their taxicab number. Please only take that taxicab.

Cell phones will receive a text of the taxicab number.

O'Hare Airport Terminal Information:

Terminal 1 Pick Up Door G on baggage claim level, middle lane of traffic.

Terminal 2 Pick Up Door E on baggage claim level, middle lane of traffic.

Terminal 3 Pick Up Door G on baggage claim level, middle lane of traffic.

Terminal 5 - International Terminal Pick Up Door E on baggage claim level, first lane of traffic.

PLEASE NOTE: Ignore offers of transportation from solicitors in the terminal. Soliciting of ground transportation is illegal and many illegal solicitors are unlicensed and uninsured. Participants should head directly for the taxi stand/ride share stand located outside each terminal for safe and legitimate transportation. Ignore non-uniformed people offering to assist with baggage. Seek out uniformed porters or airline employees for baggage assistance.

Arrival Instructions:

Participants are asked to arrive to their respective housing location on their scheduled arrival date between 10am and 7pm.

****If you anticipate arriving to your housing location outside of the listed hours, please contact Christina in order to confirm a check in outside of the arrival times.*

Participants must contact the employer with their travel plans 2 weeks prior to coming to the United States; using email: SFGRhousing@sixflags.com. You WILL NOT be assigned housing until you provide a confirmed flight arrival date.

All employees must complete onboarding, an onsite, unpaid process up to 4 hours where employees are issued uniforms and submit necessary documents including necessary US tax forms and the I-9 are required. Again, the onboarding process is up to 4 hours and is unpaid. All participants must have a bank account for direct deposit of their paychecks. We will meet with the bank onsite during onboarding if you do not have a bank account.For onboarding, participants are asked to please remember to bring:

-Passport

-DS-2019 Form

-Social Security card, if applicable

Orientations are paid and must be completed prior to beginning training or work. As orientations are paid, participants cannot attend orientation prior to their DS-2019 Start Date. In order to be scheduled for onboarding participants MUST provide the employer (SFGRhousing@sixflags.com) with their flight arrival date. Flight arrival dates must be scheduled at least two weeks in advance of arrival. Participants are required to move in between the hours of 10AM-7PM Central Time. Participants must pick a move in date that is no more than 72 hours before the program start date.

Suggested Arrival Airport:

O'Hare International Airport, ORD, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: $75 to $100

If arriving after regular hours:

Suggested After-Hours Accommodation:

America's Best Value Inn
411 S Greenbay Rd
Waukegan , Illinois 60085
$75 to $100

Super 8
5520 Grand Ave
Gurnee , Illinois 60031
$75 to $100

Holiday Inn Express & Suites Chicago-Midway Airport, an IHG Hotel
6500 S Cicero Ave
Chicago , Illinois 60638
$100 to $150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will provide the application information to all participants. Participants are required to schedule an appointment with the Social Security office directly in order to apply for their Social Security Card.

Nearest SSA Office: Waukegan , Illinois , Less than 10 miles

Other:

Wage Payment Schedule:

Participants will be paid weekly. During onboarding we will allow all participants to meet with a local bank to set up an account if they do not have an US bank account.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes
Maximum Group Size:

Grooming Requirements:

At all times, all team members are expected to be neatly groomed and dressed in a manner that is appropriate to the job and duties they are performing. - Visible tattoos may not be above the neck. Tattoos may not distract from the uniform or be perceived as vulgar, offensive, or inappropriate.

Second Job Availability: Yes, likely

Applicable Company Policies:

Students may be asked to work in several different jobs during their job agreements due to varying business demands. You may work extra hours and shifts, you just need to communicate with your supervisor.

Onboarding will only be on Tuesdays or Fridays. Please plan your arrival accordingly, you cannot begin work until you have onboarded with Human Resources.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Internet Cafe

Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Internet Cafe

In Town, Requires Transportation:

Shopping Mall, Post Office, Bank, Fitness Center, Public Library