



WORK & TRAVEL USA

## Six Flags The Great Escape - Ride Operator

### HOST INFORMATION

#### **Company Description:**

*The Most Exciting Employer in the Adirondacks! The Great Escape Lodge is a true "escape" nestled in the pristine Adirondack Mountains.*

***We are located four hours north of New York City, at the largest state park. This is a remote and rustic location, perfect for the fun-loving nature and thrill-seeking enthusiast.***

*Included is a state-of-the-art outdoor water park. There is something for everyone and a job for anyone. With so much to offer in terms of job opportunities, you'll enjoy a new "escape" each and every day. Located at the foothills of the Adirondack Mountains in Warren County on the shores of Lake George, Queensbury was once a popular hunting and fishing area for the Iroquois. Today, Queensbury continues to offer a tremendous amount of recreation opportunities for people of all ages. Queensbury's spectacular scenery draws thousands of tourists each year! The Town is noted for its amusement parks, golf courses, downhill and cross-country ski trails. The Warren County Bike Path runs from Lake George through Queensbury to Glens Falls and is a gem of the area. The many local lakes, like Glen Lake, offer easy access to water for swimming, canoeing and boating. In addition to wonderful recreation activities and fabulous scenery, Queensbury is the home to many businesses in a variety of industries.*

**Host Website:** <https://www.sixflagsgreatescapelodge.com>

**Site of Activity:** Six Flags The Great Escape

**Parent Account Name:** Six Flags Entertainment Corporation

**Host Address:** 1172 Route 9 Queensbury, New York, 12804

**Nearest Major City:** Albany, New York, Over 50 miles away

### PLACEMENT INFORMATION

#### **Job Description:**

*RIDES*

**DESCRIPTION:** Ready for a job that will throw you for a loop? Drop into our ride operation team and twist your way to success. Whether you're launching coasters or safely loading them, you'll be the one to make the thrills happen!

*What You Will Be Doing*

- Provide guests with a safe and enjoyable ride experience
- Entertain guests and calm their nerves as they board our world-class thrill machines
- Push buttons and pull switches to launch attractions through the course
- Make sure seatbelts are tight, loose items are secure, and lap bars are locked to keep guests safe

- Enforce rider restrictions and measure for height requirements
- Assist guests in and out of ride vehicles and cycle through the line efficiently and cautiously
- Keep ride patios and midways clean and looking great
- Act as a first responder to ride emergencies and respond appropriately

#### *How You Will Do It*

- Ability to work in an environment as fast-paced as our coasters
- After passing ride certification tests with 100% accuracy
- Strong attention to detail and commitment to safety
- Friendly, outgoing personality inviting guests to your boarding station
- Positive attitude to make guests excited about their ride
- Must react well in stressful and emergency situations
- Taking direction from managers and supervisors

#### *What You Will Need*

- Must be 18 years or older
- In rides you must be able to stand, walk, stoop, bend, and reach throughout your shift and work in rain and extreme heat at times
- Excellent verbal communication skills
- Able to work a flexible schedule, including weekends and holidays

#### **Typical Schedule:**

1-2 hours before park open and 1-2 hours past park closing. Schedule may vary from weekday to weekend and extended hours are expected during special events.

**Seasonal changes to job duties or available hours:** Yes

Park is open on weekends only May & September.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$16

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$512

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 32

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 50

**Potential fluctuation in hours per week:**

We will have "buy outs" where our park will be open past standard operation. Weekends and holidays have extended hours.

**Average number of hours per week reached by last year's seasonal employees: 38**

**Overtime Policy:**

Yes, paid after 40 hours

**Job-Specific Benefits:**

After working 80 hours, employees get a pass that gives them free admission or discounts to various local attractions.

## JOB REQUIREMENTS

**English Level required:**



**Upper-Intermediate**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

**Description:**

Will be required to lift, push, pull, or carry objects up to 40 lbs on a repeated basis.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

**Description:**

•Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service. •Must be attentive to guests and highly knowledgeable about the property in order to assist guests. •Must be able to work individually or on a team and at a quick pace. •Must be flexible and able to work where they are needed. •Must have the ability to read, write, and understand instructions given in the English language. •Must have the ability to understand and respond to verbal instructions given in the English language. •Most Ride Operators will work in an outdoor environment with exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight or high heat and humidity. •Ride Operators serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests, and members of the local community.

**Job Training required:** Yes

Length of job training:

16-32 Hours

Hours per week during training period: 32

*Different wage during training period: No*

*Start on specific day of the week: No*

*Training requirements:*

*Must be attentive, safety focused, and able to pass a written exam.*

***Need to wear uniform:*** Yes

*Uniform Policy:*

*2 polo's, 2 khaki shorts or pants. Students will be able to exchange dirty uniforms for a clean set in the wardrobe area. Students can wear a white T-shirt under uniforms if they would like, but cannot be visible at the sleeves or at the bottom. Sunglasses may be worn in outdoor jobs. Frames should be one solid color, but not neon frames. Sunglasses that prevent guests from seeing eyes are not permitted. Student is required to bring or purchase comfortable tennis shoes.*

*Cost of uniform: \$0*

*Uniform laundry: Provided at no cost*

***Dress Code:*** Yes

*Description:*

*Company provided uniform, name tag and ID badge. At all times, all team members are expected to be neatly groomed and dressed in a manner that is appropriate to the job and duties they are performing. - Visible tattoos may not be above the neck. Tattoos may not distract from the uniform or be perceived as vulgar, offensive, or inappropriate.*

## CULTURAL OPPORTUNITIES

***Types of Cultural Opportunities:***

*Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Potlucks or Dinners, Company Parties, Holiday Events, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions*

***Additional Details about Cultural Offerings:***

*Six Flags The Great Escape Lodge will host activities and events for their employees.*

*Every team members receives a "Reciprocal Pass" that gives free admission or discounts to various local attractions.*

***Local Cultural Offering:***

*Examples of trips the Great Escape has provided J1s include shopping trips to Albany, a day trip to Niagara Falls, hiking trips, Six Flags New England day trip, Lake George nights, and more!*

## HOUSING AND TRANSPORTATION

***Housing Provided:*** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

***Employer-owned or employer-arranged housing description:***

*Students will live in one of 3 locations within walking distance to the Park and Lodge. Provided in the rooms are fridge, TV, bedding, microwave, bathroom, heat, air conditioning and Wi-Fi. Kitchen areas are equipped with stove, oven, sink, microwave and laundry (\$2 per load).*

***Lease Agreement:*** Yes

***Onsite Amenities:***

*WiFi:* Yes

*Description:*

*Password will be provided at move in.*

*Phone Service:* Yes

*Description:*

*Students will have wifi or are able to call over their cell phones. We recommend using WhatsApp.*

*Kitchen facilities:* Yes

*Description:*

*24/7 access*

*Laundry facilities:* Yes

*Description:*

*24/7 access onsite, Graycourt is open 7am - 9pm*

***Occupancy Requirements for Provided Housing:***

*Minimum Occupancy Per Room:* 1

*Maximum Occupancy Per Room:* 6

*Suggested Occupancy Per Room:* 1 - 6

*Rooming Arrangement Description:*

*Single and Double rooms are available first come first serve and offered at a premium rate. If communicated prior to arrival, rooming requests can be made. Rooms are separated by male and female. Based on the timing, all requests may not be granted. We will do our best to accommodate you.*

***Provided Housing Cost:***

*Required to Pay for Provided Housing:* Yes

*Cost per Week:* \$120

*Housing Cost Deducted from Paychecks:* No

*Description:*

*1st week rent and \$300 deposit is due upon arrival. Weekly rent covers Friday - Thursday and is collected every Friday in HR. Payments received after Monday will accrue a late fee of \$20 per week.*

*Utilities Costs:* No

*Housing Deposit:* Yes

*Cost:* \$300

*Description:*

*Deposit due upon arrival or by first day.*

*Housing Deposit Refundable:* Yes

#### *Conditions for Deposit Refund:*

*Refunded as long as you work until the agreed upon end date, remain in good standing with no major employment issues, housing unit left in good condition, keys returned.*

#### *Details About Deposit Refund:*

*Included in the following paycheck upon check out. EX: Every Friday is payday. If the student checks out on a Tuesday, the deposit will be returned the week after.*

### **Transportation to Worksite:**

#### *Walking Commute Time*

*Estimated commute time: Under 15 minutes*

*Description: Across the street from the Lodge.*

#### *Biking*

*Estimated commute time: Under 15 minutes*

*Bicycles are provided free of charge: No*

*Bicycles are not provided: Yes*

*Bicycles are available to rent: No*

*Estimated cost: \$*

*Description: Rentals are available in the community for \$100*

#### *Employer-Provided Transportation*

*Estimated commute time: Under 15 minutes*

*Employer-Provided Transportation is free of charge*

*Description: Our Housing Supervisor will provide scheduled trips to the store, attractions, etc.*

#### *Local Bus, Subway or Train*

*Estimated commute time: Under 15 minutes*

*Estimated cost: \$2*

*Total: No Per Day: Yes*

*Description: There is a bus & trolley that stop right outside the housing location. Times vary on weekday and weekends. More information can be found here: <https://www.cdta.org/>*

## ARRIVAL INFORMATION

### **Arrival Instructions:**

#### **Arrival:**

- Albany, NY (ALB) is the closest airport to the Great Escape.
- New York City is 4 hours away. If you choose to fly into NYC you'll need to take a train or bus to get to Glens Falls and then a taxi to get to HR.
  - Train: <https://www.amtrak.com/home.html>
  - Bus: <https://www.greyhound.com/AC>

Once you're in Queensbury, you will all come directly to Human Resources (HR) located at 33 Round Pond Road, Queensbury, NY 12804 so we can check you into your housing location.

**Housing:**

- Bedding (1 pillow, bottom sheet, top sheet & comforter)
- Refrigerator
- Armoire or closet (space is limited). I recommend sticking to 1 checked bag and 1 carry on max.
- Kitchen – equipped with stove, microwave and laundry
- Toilet paper, dish soap, mops, brooms, trash bags

**NOT included:**

Towels

Rugs

Cookware/Dishware/Utensils

**What to Bring:**

- Passport, VISA, DS 2019 Form
- Black pants - Lodge Employees
- Khaki pants/Shorts - Park Employees
- Non-slip, closed toed shoes
- Lifeguards: water shoes
- Personal lock

**Suggested Arrival Airport:**

Albany International Airport, ALB, Over 50 miles

***Estimated cost of transportation to worksite from suggested airports: \$75 to \$100***

**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

Baymont by Wyndham/Latham Albany Airport

20 Airport Park Blvd

Latham , New York 12110

[https://www.wyndhamhotels.com/baymont/latham-new-york/baymont-latham-albany-airport/overview?](https://www.wyndhamhotels.com/baymont/latham-new-york/baymont-latham-albany-airport/overview?CID=LC:BU::GGL:RIO:National:45112&iata=00093796)

[CID=LC:BU::GGL:RIO:National:45112&iata=00093796](https://www.wyndhamhotels.com/baymont/latham-new-york/baymont-latham-albany-airport/overview?CID=LC:BU::GGL:RIO:National:45112&iata=00093796)

(518) 724-0355

\$75 to \$100

Hilton Garden Inn Albany Airport

800 Albany Shaker Road

Latham , New York 12211

[https://www.hilton.com/en/hotels/albahgi-hilton-garden-inn-albany-airport/?SEO\\_id=GMB-AMER-GI-](https://www.hilton.com/en/hotels/albahgi-hilton-garden-inn-albany-airport/?SEO_id=GMB-AMER-GI-ALBAHGI&y_source=1_MjA4NTA0MS03MTUtbG9jYXRpb24ud2Vic2l0ZQ%3D%3D)

[ALBAHGI&y\\_source=1\\_MjA4NTA0MS03MTUtbG9jYXRpb24ud2Vic2l0ZQ%3D%3D](https://www.hilton.com/en/hotels/albahgi-hilton-garden-inn-albany-airport/?SEO_id=GMB-AMER-GI-ALBAHGI&y_source=1_MjA4NTA0MS03MTUtbG9jYXRpb24ud2Vic2l0ZQ%3D%3D)

\$100 to \$150

## TRAINING AND ONBOARDING

***Pre-Arrival Onboarding:*** No

***Social Security Number:***

*Require participants to apply for SSN before arrival at worksite: No*

*Details about how to apply for Social Security Number:*

*We will arrange your Social Security appointments 2 weeks after your arrival (it cannot be processed before then). We will communicate your date and time and drive you to and from your appointment.*

*Nearest SSA Office: Queensbury, New York, Less than 10 miles*

***Other:***

*Wage Payment Schedule:*

*Students will be paid weekly. Within your first week Six Flags will arrange a local bank (NBT Bank) to sign you up for Direct Deposit. SIM cards can be purchased in advance, or Walmart after arrival. A US number is required to use online banking.*

*Meal Plan: Not available*

*Provide Certificates/Performance Evaluations: Yes*

*Hire in Groups: Yes*

*Maximum Group Size:*

*Grooming Requirements:*

*Six Flags Appearance Standards The personal appearance of our employees is a very important part of Six Flags' overall image. People from all over the world come to our family-friendly parks and they expect our employees to be approachable, well-groomed, and welcoming. Uniforms must be neat and clean at all times and project an image that allows our guests to feel immediately comfortable and trusting in your presence. Tattoos above the neck, and facial piercings are not allowed.*

*Second Job Availability: No, unlikely*

*Applicable Company Policies:*

*Students may be asked to work in several different jobs during their job agreements due to varying business demands. Extra shifts/hours are only available based on business need.*

*Cell phones, sleeping on the job, altering time cards, drugs and alcohol are strictly prohibited, and can cause immediate removal from position.*

*Additional rules & policies expected can be found on the Team Member Website*

*mySFGER.com*

*Password: TSO*

## COMMUNITY AMENITIES

***Walking Distance from Worksite:***

*Food Market, Post Office, Restaurants, Fitness Center, Internet Cafe, Outlet Mall*

***Walking Distance from Housing:***

*Food Market, Post Office, Restaurants, Fitness Center, Internet Cafe, Outlet Mall*

***In Town, Requires Transportation:***

*Shopping Mall, Bank, Public Library*