



WORK & TRAVEL USA

Schlitterbahn New Braunfels a Cedar Fair Park - Lifeguard

HOST INFORMATION

Company Description:

Located in New Braunfels, Texas, Schlitterbahn Waterparks provides a staggering variety of river rides, waterslides, and adventures from mild to wild. Resort is open for year-round fun. As part of the Work and Travel experience, our students can expect to get real-world experience, develop skills, interact with people of all ages and backgrounds, learn about customer-service, and delve into American culture. Associates can float the river, visit downtown, ALL of the food, play in the park on your days off, as well as so much more!

Host Website: <https://www.schlitterbahn.com/>

Site of Activity: Schlitterbahn New Braunfels a Cedar Fair Park

Parent Account Name: Cedar Fair Entertainment Company

Host Address: 381 East Austin Street New Braunfels , Texas , 78130

Nearest Major City: San Antonio , Texas , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

Lifeguards are responsible for guarding swimmers and for the safe and efficient operations of our aquatics areas. This includes enforcing rules, giving information and answering questions, watching the pools and water slides to make sure that all guests are safe, performing life-saving techniques when needed as described and practiced in lifeguard certification training.

Must be able to perform the following:

Ability to exit the pool at any point without the aid of a ladder or stairs.

Ability to swim 50 meters using the freestyle or breast stroke without stopping.

Ability to swim a distance of 10 feet underwater and retrieve a 10lb diving brick.

Ability to complete training and meet the standards of the Ellis & Associates International Training Program, including First Aid & CPR certification, Swim Rescue, and Spinal Injury Management.

Typical Schedule:

Shifts range from Monday-Sunday: 8am-12am

Seasonal changes to job duties or available hours: Yes

*Business operates on weekends only at beginning or end of season Weekly hours will be different due to changes in the operating season
Job duties at beginning or end of season may vary*

Drug Test required: Yes

COMPENSATION

Hourly Wage: \$16

Eligible for Tips: No

Estimated weekly wages including tips: \$450

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 52

Potential fluctuation in hours per week:

There are times when we may close due to inclement weather. When we move into seven day a week operations there are typically more hours available.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

Associates earn free admission at all Cedar Fair parks. They also receive a 25% discount on food and 20% discount on merchandise.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Swimming

Description:

Lifeguard training classes and certification are provided by host employer. Applicants must pass all practical and written tests.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

Lifeguard training classes and certification are provided by Host Employer. Applicants must pass all practical and written tests. Students must be able to work outdoors in all weather conditions. For reasons of safety, ability to speak and understand English must be excellent. Must pass a mandatory pre-employment drug screen upon arrival . Should be friendly and outgoing. All swimmers must be able to:

- o Complete the training program (written and swim) including CPR, First Aid, swim rescue, and spinal injury management*
- o Exit the pool without using stairs or ladder*
- o Retrieve a 10lb brick (difficult will differ with deep and shallow)*

Shallow Guard you must be able to complete the following:

- o Swim 50 meters*
- o Swim a distance of 10 ft underwater and retrieve a 10lb brick*

Deep Guard you must be able to complete the following:

- o Swim 200 meters*
- o Retrieve a 10lb diving brick from the bottom of the pool (feet first)*
- o Tread water for 2 min without using your arms*

Job Training required: Yes

Length of job training:

40 Hours

Hours per week during training period: 40

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

All swimmers must be able to:

- o Complete the training program (written and swim) including CPR, First Aid, swim rescue, and spinal injury management*
- o Exit the pool without using stairs or ladder*
- o Retrieve a 10lb brick (difficult will differ with deep and shallow)*

Shallow Guard you must be able to complete the following:

- o Swim 50 meters*
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Need to wear uniform: Yes

Uniform Policy:

Uniforms are issued free of charge to Associates. They are responsible for providing appropriate footwear.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Associates are required to wear the complete uniform while on duty.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

New Braunfels is located between San Antonio and Austin in the stunning Texas Hill Country. We have unique shops, cafes, lively bars, and museums to visit. Thanks to our mild winters and proximity to water activities during hot summers, you can sip, shop, relax and enjoy live music all year long.

Local Cultural Offering:

Associate events, free entry to all Cedar Fair parks and other local parks, in park discounts on food and merchandise.

Park activities are as follows: Ride nights, staff appreciation events, employee of the week, etc.

4th of July Fireworks Spectacular over Landa Park is a fun community tradition.

HOUSING AND TRANSPORTATION

Housing Provided: *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.*

Employer-owned or employer-arranged housing description:

Amenities may vary by department but the following will be included in all: Twin bed sheets/blanket will need to be purchased or brought by participant. Refrigerator, microwave, table with chairs, futon couch, full bath, air conditioning. Some complexes may also have a fitness center, basketball court, pool, etc.

Lease Agreement: *Yes*

Onsite Amenities:

WiFi: Yes

Description:

Available through apartment

Phone Service: Yes

Description:

E-mail

Kitchen facilities: Yes

Description:

A full kitchen is available per apartment complex

Laundry facilities: No

Description:

Dependent on apartment complex assigned

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 1 - 3

Rooming Arrangement Description:

Not Co-Ed, requests be considered if associates have the same end lease date.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$126

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: Yes

Cost per Week: \$0

Description:

All utilities included. Being conservative with energy is expected. Should there be extraordinary energy usage (such as running the air conditioning at maximum while unit is empty), there may be an additional charge for utilities.

Housing Deposit: Yes

Cost: \$350

Description:

\$350 for housing deposit - deposit must be paid via the associate portal prior to arrival in Texas.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

See housing agreement. A high level description of what is needed is that the housing is left in the same condition it is found and nothing is owed for repairs or unpaid rent.

Details About Deposit Refund:

Any remaining deposit would be returned to the original method of payment.

Transportation to Worksite:

Employer-Provided Transportation

Estimated commute time: 30 to 45 minutes

Employer-Provided Transportation is free of charge

Description: Shuttle - to and from work

ARRIVAL INFORMATION

Arrival Instructions:

Students need to plan on arriving and scheduling their arrival appointment on the date listed as their first date per their DS 2019. Students will need to find transportation from the airport to Staff Services (381 E Austin ST New Braunfels, TX 78130) for onboarding during business hours.

If flights arrive outside of business hours, student will need to find a hotel for the evening and return on next day of operation - keep in contact with your host company on arrival changes. If you need to reschedule your date, you can call ahead at 830.608.8526 or email us at bahnhr@schlitterbahn.com.

At the end of onboarding, you will be given the information for your assigned housing. You will need to find your own transportation from the Staff Services office to your designated complex. **You will not be able to check-in to housing prior to your arrival appointment** - this is also your first paid day of work.

Suggested Arrival Airport:

Austin- Bergstrom International Airport, AUS, Over 50 miles

San Antonio International Airport, SAT, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

Suggested After-Hours Accommodation:

Days Inn by Wyndham San Antonio Airport

542 NE Interstate 410 Loop

San Antonio , Texas 78216

[https://www.wyndhamhotels.com/days-inn/san-antonio-texas/days-inn-san-antonio-airport/overview?](https://www.wyndhamhotels.com/days-inn/san-antonio-texas/days-inn-san-antonio-airport/overview?CID=LC:DI:20160927:RIO:Local:SM-diwsct&iata=00093796)

CID=LC:DI:20160927:RIO:Local:SM-diwsct&iata=00093796

210-899-4707

\$75 to \$100

Sponsored Hampton Inn Austin/Airport Area South

4141 Governors Row

Austin , Texas 78744

\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Participants must log-in to their associate life portal and complete their housing application, pay for the application fee (non-refundable), read and sign the housing contract, and pay the housing deposit before arriving to their assigned housing in Texas.

Participants are responsible for their rent through their agreed upon contract end date, based on the date on your DS 2019. Housing application end date cannot exceed 2 days past your DS 2019 end date OR 2 days past the last operating date.

If the participant chooses to leave prior to the agreed upon date, rent will continue to be deducted through the end date.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Staff Services will schedule your Social Security Office appointment when you come in for onboarding and will send you a confirmation email with meeting location, date, and time. We will provide transportation to and from the Social Security Office. Students will need to find transportation to the Staff Services Offices on the date of your scheduled appointment. Appointments can take several hours so you may want to bring something to read or earphones to listen to music. Once application is complete, your Social Security Card will be mailed (Takes approximately 2 to 3 weeks). If you do not receive the card within 3 weeks of your appointment, please call the Social Security Administration at (800) 445-0831. Very Important: You will need to have your Social Security Card mailed to 381 E. Austin St., New Braunfels, TX, 78130. We will contact you once we receive your Social Security Card. Staff Services will need to scan a copy of the card for our records.

Nearest SSA Office: Seguin , Texas , Less than 25 miles

Other:

Wage Payment Schedule:

We receive our paychecks bi weekly beginning first payroll. Direct deposit is available.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Please see attached guidelines

Second Job Availability: Yes, likely

Applicable Company Policies:

Please see attached guidelines

COMMUNITY AMENITIES

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library