

Aramark Yosemite National Park

Retail Cashier - Big Trees Lodge (Yosemite)
Yosemite, CA



Company Biography

ARAMARK is a leader in professional services, providing award-winning food services, facilities management, and uniform and career apparel to health care institutions, universities and school districts, stadiums and arenas, and businesses around the world. ARAMARK has approximately 255,000 employees serving clients in 22 countries. To learn more about ARAMARK, visit www.aramark.com. Are you looking for a memorable winter? Do you want to have the best winter work experience & make some great new friends? If you said "YES!", then Yosemite National Park is the place for you!

Work and Pay Details

Position title: Retail Cashier - Big Trees Lodge (Yosemite)

Hourly wage: \$12.50

Tips? No

Description of position:

Cashiers complete point of sale transactions for guests. This position requires individuals with a high attention to detail, accurate cashier skills, and a strong dedication to customer service along with a positive and friendly attitude.

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Essential job functions include:

- greet guests as they arrive and depart in a timely manner always delivering exemplary customer service
- assist guests with the purchase of snacks and drinks
- be highly knowledgeable about the surrounding areas; acting as a concierge resource for all guests
- strong knowledge of all products offered in order to constantly up sell
- ensure proper handling of all food products and equipment is maintained
- when selling alcohol, check the identification of customers to ensure they meet legal age requirements
- handle cash, travelers checks and credit cards in a safe and accurate manner
- ensure a clean and pleasant atmosphere of work area at all times dispose of trash and clean all areas
- other duties as assigned

Specific qualifications required: Associates will be working with American currency, prefer prior experience with American money.

Estimated weekly wage (incl. tips):

\$350.00

Bonus: Amount not specified

Conditions of bonus:

Average hours for last year's students? Not specified

Maximum weekly hours allowed: Not specified

Minimum average number of hours? 40 Hours

Possibility of getting more than average hours: Slight

Students get the most hours in:

Students get the least hours in:

How often are students paid? Weekly

Do you pay overtime? Yes

If yes, after how many hours per week do you pay overtime? 40 Hours

Does your company only operate weekends before or after specific dates? No

If yes, what are the dates?

Position location: 8308 Wawona Rd, Yosemite Valley, CA 95389

Other Job Details

Minimum english level: (6) Advanced

Description of working conditions: Must be comfortable lifting up to 30 lbs and stand on feet for long periods of time. Comfortable interacting with guest and providing excellent guest service.

Will job duties be different at the beginning of the season? No

If yes, provide details of specific job duties:

Uniform and Grooming Requirements

Are students required to wear a uniform? Yes

If yes, what is the cost of the uniform? Not specified

Are uniform laundry services available? No

If yes, what is the cost of the laundry service? \$0.00

Do students need to purchase specific clothing or footwear? Yes

Uniform and Grooming Requirements	
Details of purchasing required clothing or footwear:	We provide the necessary uniform pieces for employees, employees provide their own closed-toe and non-slip shoes and appropriate outerwear for wet or snowy conditions. Proper shoes can be purchased on arrival in Yosemite and can be paid for with payroll deductions.
Do you have company grooming requirements?	Yes
Details of company grooming requirements?	Uniforms must be fresh, clean, pressed, and odor-free. Closed-toe and non-slip shoes are required for most positions. Jewelry (if worn) must be conservative in style and amount. If gages/plugs are worn, they must be flesh-toned and filled in (not hollow) and must be no larger than a dime. You may be asked to cover your tattoos while on duty. Hair should be clean, neatly groomed and conservatively styled. Hair color/highlights must be conservative and natural in color. Beards must be neat, trimmed, and no more than half an inch in length. Mustaches must be neat and trimmed. Mustaches cannot extend below the lower lip. Nails must be clean, neatly trimmed, no longer than ¼ inch in length, and well groomed. All employees must report to work clean, bathed or showered and use an antiperspirant/deodorant. Perfume and cologne, if worn, cannot be overbearing. ID Badges and Name Tags are considered part of an employee's uniform and must be kept with you/worn at all times while on work premises. Additional grooming expectations apply to food service units.

Other Company Details			
Company hires couples?	Yes	Company hires groups of up to 4?	Yes
Drug test required?	Yes	Do students complete an additional application upon arrival?	Yes
Does your company issue completion certificates?	No	If requested, will you evaluate the student's performance?	No
Any additional company details?			
To reach the closest outside stores and any banks, travel time is 45 minutes from Wawona. While J-1 student employees are welcome to choose any US bank with which to establish accounts, Yosemite Hospitality partners with a major US national bank, The Bank of America. The partnership simplifies and streamlines banking services for J-1 student employees. The recommendations below apply to accounts opened with the Bank of America. It is strongly suggested that international student employees consider purchasing and installing US simcards in their smart phones on their arrival in the US, if working in Yosemite National Park, in order to facilitate the use of banking phone apps to deposit paper checks and manage bank accounts. Additionally, setup of US bank accounts and direct deposit (very strongly suggested) will require a \$25 initial deposit for individuals 24 years and younger, and \$50 for those who are 25 years and older. Student employees should arrive with these funds in US currency prior to receiving their first paychecks, in order to set up accounts. All positions that international student employees are eligible for are UniteHERE Union positions. It is mandatory for all employees in these positions to have modest union dues paid as weekly payroll deductions. Inside Yosemite, at Yosemite Hospitality facilities, discounts for merchandise and services are given with a show of ID card. All new, incoming international student employees receive a 10% discount on retail items (excluding gas and alcohol), a 50% discount at our fast food locations and a 50% discount on many guest recreation activities.			

Training Information			
Is job training required?	Yes	Length of training:	Aproximately 1 week
Are students paid during training?	Yes	Hourly pay rate during training:	\$12.50
How many hours per week are students likely to receive during training period?	40		
Any other details?			
Associates will be required to go through New Hire Orientation, Food Safety and TIPS alcohol sales and service.			

Worksite Location			
Worksite location:	8308 Wawona Rd, Yosemite Valley, CA 95389		
Nearest major city:	Fresno, CA	Worksite setting:	Remote/Rural
Nearest major airport:	Fresno Yosemite International Airport	Distance to nearest major airport:	2.5 hours
Additional worksite setting details:	Fresno, located 2+ hours from Wawona, is the closest major city. Oakhurst is the closest town with general services, banks, restaurants, cell phone stores, and a movie theater. It takes 45 minutes to get to Oakhurst from Wawona.		

Standard Arrival Information	
Are students required to arrive or depart on specific dates?	Yes
Details of required arrival or departure dates:	

Standard Arrival Information

International student employees must arrive in Yosemite Valley on a Wednesday or Thursday, between the hours of 9am and 4pm, and report immediately to the Human Resources Office. The Human Resources Office is located on the breezeway of the Village Store building, in Yosemite Village. International student employees must depart on weekdays and are required to give at least two weeks' written notice to supervising managers, prior to departure date.

Mode of transportation: Public Transportation	Students must arrive between these hours: 9am - 4pm
Cost: \$15.00	
Other details: International J-1 student employees working in Wawona must initially come to Yosemite Valley to check in and to participate in their first week of training. Once in Fresno, international student employees will need to purchase travel via YARTs bus service from the Fresno Airport to Yosemite Valley. The fare is anticipated to remain at \$15.00 for one-way fare from Fresno Airport to the Yosemite Village stop in Yosemite Valley for 2018. Tickets can be purchased with cash at the airport, in the pickup location. Information about schedules, routes, dates of operation, and fares are available online at www.yarts.com .	

After Hours Arrival Information

General information:	Students may need to reserve accommodations to stay overnight in Fresno, CA, depending on when the next transportation to Yosemite Valley is available. International student employees should make all transportation arrangements so that they will arrive i		
Name of accommodation:	Piccadilly Inn Airport	Accommodation address:	5115 E. McKinley Ave, Fresno, CA 93727
Cost per night:	\$80.00		
Best way to travel from airport to overnight accommodation:	1 night for 1 or 2 people ranges from \$79.20 (advanced reservation) to \$99.00. Free guest shuttle between hotel & airport ALSO between hotel & train station.		

Social Security

Are students required to apply for a social security card prior to arriving at worksite?	No		
Will the company assist students with their social security application?	Yes		
Assistance detail:	Please go to park first, and the employer will have you fill out all the paperwork and call SEVIS. They will then schedule group bus trips to the SS office after students arrival to property.		
Where is the nearest social security office?	Fresno, CA	Distance:	152 Kilometers
How will students be paid until their social security card arrives?	Paper Checks.		

Housing Details

Is housing provided?	Yes	If not, will you assist students in finding housing?	N/A
Are there affordable housing options in the area?	N/A		
Housing options in the area:	N/A		
Local housing resources:	N/A		
Housing address:	9001 Village Drive Yosemite National Park CA 95389		
Is the student required to sign a separate housing contract?	No		
Type of housing provided:	Other	Number of students to a room:	2-3
Housing details:	International student employee housing consists of double or triple occupancy, wood-framed canvas tent cabins, OR wood-sided cabins, OR dormitory rooms, OR a double occupancy bedroom within a shared house. Most are between 120 and 160 square feet. All have electricity, an overhead light, and heat. For each occupant, a lodging unit is equipped with a mattress, bed frame and a locking cabinet to secure valuables. Each student should bring a lock with them to secure their belongings. Also, there is a secure box to store food. You are required to provide your own bedding and many associates bring warm sleeping bags. Each housing area has centrally located bathrooms, showers, laundry, common areas and kitchens. Only employees are permitted to live in group housing. Non-employee residents are not allowed.		
Do you offer co-ed housing?	Yes		
Cost of housing - per week:	25	Includes utilities?	Yes
Are housing costs deducted from paycheck?	No		
Is a housing deposit required?	Yes	Amount of housing deposit:	\$100.00
Instructions for payment of housing deposit:	The housing deposit is collected as a \$25 payroll deduction, taken from 4 paychecks, within the first 5 pay periods.		

Housing Details

Housing deposit due date:	Is deposit refundable? Yes
Conditions of deposit refund:	In order to receive a full refund at the end of the season, students must check out of housing with the housing office and the unit must be empty and clean at check out. In addition, associate must follow all housing policies and regulations. Failure to follow housing policies could result in loss of deposit.
How will deposit be refunded?	Refund options will be discussed upon arrival to property.
Are students required to live in provided housing upon arrival?	No
During their work stay, can students find alternate housing?	Yes
If yes, is there a penalty?	No

Transportation to/from Worksite

Method of transportation to worksite:	Walking or bicycling.		
Distance to worksite: Depends on work location and housing assignment.	Is worksite within walking distance of housing?	Yes	
Cost of public transportation to worksite:	Not specified		
Details of public transportation to worksite:	Once here, associates are urged to walk and bicycle. Many employees bring bicycles which are really the best way to get around during the late spring, summer, and early fall.		
Cost of transportation to worksite provided by employer:	Not specified		
Details of transportation to worksite arranged by employer:			
Cost of arranging own transportation to worksite:	Not specified		
Details of arranging own transportation to worksite:	Public transportation into and out of the Park AND between Tuolumne Meadows, Yosemite Valley, and Wawona is FEE-BASED AND ONLY RUNS BETWEEN LATE MAY AND EARLY SEPTEMBER.		

Housing Amenities

Available public transportation:	Interstate Bus		
Access to public transportation?	Walking Distance		
On Site Housing Amenities			
Laundry:	Yes	Linens:	No
Refrigerator:	Yes	Microwave:	Yes
TV:	No	Telephone:	No
Computer/Internet Access:	No	Utensils:	No
Individual Beds:	Yes	Private bath:	No
		Air conditioning:	No
		Security guard:	Yes
		Gym:	Yes
Nearby Amenities			
Supermarket:	Walking Distance	Restaurants:	Walking Distance
Shopping mall:	Requires Transportation	Fitness center:	Walking Distance
Post office:	Walking Distance	Laundry:	Walking Distance
Bank:	Requires Transportation	Internet cafe:	Requires Transportation
Movie theater:	Requires Transportation	Library:	Walking Distance
Additional amenities:	For associates who do not want to cook, we offer 50% off food for employees at select locaitons.		

Meal Information

Are meals included in rent cost?	No		
If not, meal plan cost per day:	\$0.00	Meals covered:	Not Specified
Is the purchase of a meal plan mandatory?	No		

Cultural Opportunities

Types of cultural opportunities provided			
Organized Holiday Event(s):	No	Organized Trip(s) to Major Attraction(s):	Yes

Cultural Opportunities

Organized Potluck(s) or Dinner(s):	No	Organized Trip(s) to Major City:	No
Organized Karaoke Night(s):	No	Information about Events:	Yes
Organized Movie Night(s):	No	Information about Local Resources:	Yes
Organized Sporting Event(s):	No	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	No	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	No	Other:	No
If Other, please describe: N/A			
Additional details about cultural offerings:		Discounts for merchandise and services are given when you show your ID card. All new incoming associates receive a 10% discount on retail and a 50% discount at our fast food locations and most guest recreation activities.	