

Busch Gardens Williamsburg

Ride Host
Williamsburg, VA



Company Biography

Are you ready for a season of fun, new experiences, and meeting lots of new people from the USA and all over the world? Busch Gardens Williamsburg offers this to our international students and much, much, more! At Busch Gardens Williamsburg, we offer more than just an ordinary job. Our team members are key to making sure that each and every one of our guests has a unique and memorable visit. BGW is one of the ten SeaWorld Parks & Entertainment theme parks. As one of the largest theme park operators in the world, we take pride in the quality of all of our products. BGW takes the same pride in the quality program we offer to our international students. BGW hires more than 5,000 seasonal team members each year domestically and from all over the world. Join our team and you will have an unforgettable summer! Here are some things you can look forward to:- Work with employees from all over the world!- Affordable housing with FREE employer provided transportation to work.- FREE access to Busch Gardens Williamsburg and Water Country USA on your days off!-Employer organized employee activities, parties and trips.All J1Sea World Entertainment employees must be a minimum of 18 years old

Work and Pay Details

Position title: Ride Host

Hourly wage: \$8.40

Tips? No

Description of position:

Guests come to Busch Gardens to experience our World Class Rides and Attractions. Each ride location is unique in its own manner and provides for an opportunity to work hands on with our guests.

- Team Members are trained & tested to operate rides (vary from Kiddie Rides, Family Rides, Roller Coasters & Water Rides)
 - Assist guests on & off rides, give rider instructions, monitor rides during cycle
 - Maintain location cleanliness standards
 - Rotate positions between different ride locations or at one specific ride location
 - Team Members may be cross-trained at other Ride Locations
- musement Park/Rides Attendants may be working at a roller coaster, moving ride, or children’s ride area. Duties and Responsibilities include the following:
- Constantly monitor and regulate the behavior of patrons and co-workers in the ride area to prevent unsafe activities and accidents.
 - Warn patrons of safety hazards and enforce rules and regulations in a positive and courteous manner.
 - Assist guests in an out of rides which may include lifting children into seats and buckling seatbelts and/or safety harnesses.
 - Operate ride controls, buttons, and switches which may be mechanical, computerized or a combination of both.
 - Effectively respond to emergency situations.
 - Prepare ride area for opening and closing each day which may include test runs of the ride.
 - Keep all ride areas clean including: seats, cars/trains, ride platform, and guest line area. This may include sweeping, scrubbing, mopping, dusting, polishing, power washing, vacuuming, waxing, and picking up trash.
 - Control entry to ride areas by monitoring pass/ticket usage.
 - Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
 - Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
 - Attend departmental and team meetings as well as participate in all additional training courses.
 - Perform all duties in a safe manner.
 - Employees may be asked to move to different locations or job assignments within the property, as needed. Other duties may be assigned.

Work and Pay Details

Specific qualifications required:	<ul style="list-style-type: none"> •Specific vision abilities required by this job including close vision, distance vision, peripheral vision, depth perception, the ability to adjust focus and the ability to distinguish colors and flashing lights. •Must pass a mandatory pre-employment drug screen upon arrival. •Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service. •Must be attentive to guests and highly knowledgeable about the property in order to assist guests. •Must be able to work individually or on a team. •Must be flexible and able to work where they are needed. •Must have the ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. •Must have the ability to write routine reports and correspondence in English. •Must have the ability to understand and respond to verbal instructions given in the English language. •Amusement Park/Rides Attendants serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests, and members of the local community. 		
Estimated weekly wage (incl. tips):	\$280.00	Bonus:	None
Conditions of bonus:			
Average hours for last year's students?	45 Hours	Maximum weekly hours allowed:	60 Hours
Minimum average number of hours?	40 Hours	Possibility of getting more than average hours:	Good
Students get the most hours in:	July, August	Students get the least hours in:	May, September
How often are students paid?	Every Two Weeks		
Do you pay overtime?	No	If yes, after how many hours per week do you pay overtime?	Not specified
Does your company only operate weekends before or after specific dates?	Yes		
If yes, what are the dates?			
<p>Busch Gardens is only open on Fridays, Saturdays, and Sundays in September and October. Hours will be on weekends only after this time. Students should expect hours to be less in these months. Employment after Sept 1 is not guaranteed.</p> <p>40 hours per week *not guaranteed.* Hours vary each week and are dependent on weather and other circumstances. Some weeks students will work more than 40 hours and some weeks students will work less than 40 hours.</p>			
Position location:	Busch Gardens		

Other Job Details

Minimum english level:	(6) Advanced		
Description of working conditions:	<ul style="list-style-type: none"> •Specific vision abilities required by this job including close vision, distance vision, peripheral vision, depth perception, the ability to adjust focus and the ability to distinguish colors and flashing lights. •Must pass a mandatory pre-employment drug screen upon arrival. •Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service. •Must be attentive to guests and highly knowledgeable about the property in order to assist guests. •Must be able to work individually or on a team. •Must be flexible and able to work where they are needed. •Must have the ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. •Must have the ability to write routine reports and correspondence in English. •Must have the ability to understand and respond to verbal instructions given in the English language. •Amusement Park/Rides Attendants serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests, and members of the local community. 		
Will job duties be different at the beginning of the season?	No		
If yes, provide details of specific job duties:			

Uniform and Grooming Requirements

Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	Not specified
Are uniform laundry services available?	No	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	Yes		
Details of purchasing required clothing or footwear:	May need to purchase black or white shoes depending on job assignment. More information will be provided by employer.		
Do you have company grooming requirements?	Yes		

Uniform and Grooming Requirements

Details of company grooming requirements?

Clean, neat appearance. Limit on number of piercings and no long hair for men. More information will be provided by the employer.

Other Company Details

Company hires couples? Yes

Company hires groups of up to 4? Yes

Drug test required? Yes

Do students complete an additional application upon arrival? No

Does your company issue completion certificates? No

If requested, will you evaluate the student's performance? No

Any additional company details?

Students will be provided with an employment agreement/contract from the employer. This will be distributed during the hiring event. Area web sites of interest: www.williamsburg.com www.colonialwilliamsburg.com www.historyisfun.org www.virginia.org All J1Sea World Entertainment employees must be a minimum of 18 years old

Training Information

Is job training required? Yes

Length of training: 5 to 20 Hours

Are students paid during training? Yes

Hourly pay rate during training: \$7.80

How many hours per week are students likely to receive during training period? 20

Any other details?

Worksite Location

Worksite location: Busch Gardens

Nearest major city: Norfolk/Richmond

Worksite setting: Suburban

Nearest major airport: Norfolk (ORF) or Richmond (RIC)

Distance to nearest major airport: 40 miles

Additional worksite setting details: Williamsburg VA is a top tourist destination. Tourists come to visit BGW/WCUSA and explore Colonial Williamsburg. The Historic Area is an interpretation of a Colonial American city during the Revolutionary War period.

Standard Arrival Information

Are students required to arrive or depart on specific dates? Yes

Details of required arrival or departure dates:

Exact arrival dates will be specified in job fairs. All arrivals will be on weekends and Monday is orientation. No exceptions.

Mode of transportation: Public Transportation

Students must arrive between these hours: 24 hours

Cost: varies

Other details:

Students should fly into Dulles International Airport (IAD) in Washington DC. From the airport take a Greyhound Bus or Amtrak Train to Williamsburg, Virginia. Arrivals into NYC or Philadelphia are also possible but necessitate a longer train or bus ride.

Once at the station, students can take a local bus (under \$5) or taxi/Uber (under \$10) to the International Housing Village located at 900 Capitol Landing Road, Williamsburg, VA 23185.

Students should coordinate their flights so as to arrive at their housing up to five days prior to their Monday job start date. Do not arrive on your job start date.

How do I get from the airport to the IHV?

There are 3-4 ways to get to the IHV from the airport. If you arrive in Washington D.C., you can choose between train or bus. If you arrive in New York you can also fly by plane. If you choose a plane from New York, it departs from La Guardia to Newport News and then you can take a taxi to the IHV. The most popular and cheapest way is the bus. For schedules and rates you can check the websites listed below.

Train: www.amtrak.com

Bus: www.greyhound.com

After Hours Arrival Information

General information: Not specified

After Hours Arrival Information

Name of accommodation:	Not necessary - open 24 hours	Accommodation address:
Cost per night:	Not Specified	
Best way to travel from airport to overnight accommodation:		

Social Security

Are students required to apply for a social security card prior to arriving at worksite?	No	
Will the company assist students with their social security application?	No	
Assistance detail:	Students are scheduled and transported to the local SS office. We maintain direct communication with our local SSA.	
Where is the nearest social security office?	Newport News	Distance: 25 miles
How will students be paid until their social security card arrives?	normally	

Housing Details

Is housing provided?	Yes	If not, will you assist students in finding housing?	N/A
Are there affordable housing options in the area?	N/A		
Housing options in the area:	N/A		
Local housing resources:	N/A		
Housing address:	900 Capitol Landing Road Williamsburg VA 23185		
Is the student required to sign a separate housing contract?	No		
Type of housing provided:	Dormitory	Number of students to a room:	3-4
Housing details:	<p>Students will pay \$11 per day for housing.</p> <p>Our International Housing Village offers dorm-like accommodations in a former motel within walking distance to stores and restaurants. Employee shuttles and public buses are easily accessible.</p> <p>The International Housing Village (IHV) is the private property of Busch Gardens where students working for BG/WCUSA live during their Work and Travel program.</p> <p>About 430 students live in the International Housing Village in peak season. Housing is dormitory style, with four persons sharing a room. Each room has individual beds, cable television, refrigerator, bathroom and shower, hot water, heat, air conditioning, free local telephone calls and access to international calls using phone cards. Hi-speed WiFi is available at the IHV. For safety there is IHV security and IHV staff to assist you at most times of the day and evening.</p> <p>Busch Gardens in Williamsburg is an action packed, European-themed park with 17th century charm and 21st century technology, boasting more than 300 acres of unparalleled fun and adventure for the entire family.</p> <p>Water Country USA, the mid-Atlantic's largest family water play park, features the world's latest, greatest, state-of-the-art water rides and attractions, spectacular entertainment, shopping and restaurants - all set to a colorful 1950's surf theme.</p> <p>BG/WCUSA International Work and Travel Program is best suited for students who are independent, open minded, reliable, mature and seeking a cultural experience.</p> <p>Housing is deducted from your paycheck biweekly at a daily rate of \$11/day in June, July and August and \$7/day in May and September.</p>		
Do you offer co-ed housing?	No		
Cost of housing - per week:	11 per day not	Includes utilities?	Yes
Are housing costs deducted from paycheck?	No		
Is a housing deposit required?	No	Amount of housing deposit:	\$0.00
Instructions for payment of housing deposit:			
Housing deposit due date:	Is deposit refundable? Yes		
Conditions of deposit refund:	Participants must meet ALL terms in the Busch Gardens Job Offer Agreement. Housing must be left in same condition as prior to moving in. Students must stay through the end of their work agreement.		
How will deposit be refunded?	No deposit required.		
Are students required to live in provided housing upon arrival?	No		
During their work stay, can students find alternate housing?	Yes		
If yes, is there a penalty?	Yes		

Transportation to/from Worksite	
Method of transportation to worksite:	Transportation provided by employer at no cost
Distance to worksite:	10 minutes by employee shuttle bus.
Is worksite within walking distance of housing?	No
Cost of public transportation to worksite:	Not specified
Details of public transportation to worksite:	
Cost of transportation to worksite provided by employer:	Not specified
Details of transportation to worksite arranged by employer:	FREE employee shuttle bus runs from the international housing village, to work and to local shopping.
Cost of arranging own transportation to worksite:	Not specified
Details of arranging own transportation to worksite:	

Housing Amenities	
Available public transportation:	Bus, Interstate Bus, Train
Access to public transportation?	Walking Distance
On Site Housing Amenities	
Laundry:	Yes
Refrigerator:	Yes
TV:	Yes
Computer/Internet Access:	Yes
Individual Beds:	Yes
Linens:	Yes
Microwave:	Yes
Telephone:	Yes
Utensils:	No
Private bath:	Yes
Air conditioning:	Yes
Security guard:	Yes
Gym:	No
Nearby Amenities	
Supermarket:	Walking Distance
Shopping mall:	In town/accessible
Post office:	In town/accessible
Bank:	Walking Distance
Movie theater:	In town/accessible
Restaurants:	Walking Distance
Fitness center:	In town/accessible
Laundry:	Walking Distance
Internet cafe:	Walking Distance
Library:	In town/accessible
Additional amenities:	Free bicycle rental, cable television, free wireless access and laundry! Also basketball court, volleyball, swimming pool, billiard table and table tennis!

Meal Information	
Are meals included in rent cost?	No
If not, meal plan cost per day:	\$0.00
Meals covered:	Not Specified
Is the purchase of a meal plan mandatory?	No

Cultural Opportunities	
Types of cultural opportunities provided	
Organized Holiday Event(s):	Yes
Organized Potluck(s) or Dinner(s):	Yes
Organized Karaoke Night(s):	No
Organized Movie Night(s):	Yes
Organized Sporting Event(s):	Yes
Organized Staff Exchange Event(s) - Other:	No
Organized Trip(s) to Nearby Attraction(s):	Yes
Organized Trip(s) to Major Attraction(s):	Yes
Organized Trip(s) to Major City:	Yes
Information about Events:	Yes
Information about Local Resources:	Yes
Information about Attractions/Sites:	Yes
Information about Local Community:	Yes
Other:	Yes
If Other, please describe:	Several cultural opportunities are provided and vary any given year. Each year the employer holds a staff wide party called Team Member Night. The employer also run weekly events open to all employees such as bbqs, picnics, movie nights, etc. There is also a softball league and bowling league open to all staff. The employer organizes bus trips to several points of interest including shopping trips, trips to DC, trips to Virginia Beach and eco-tourism trips into the mountains. Trips are run on average 3-5 times per summer so all interested students have an opportunity to participate.
Additional details about cultural offerings:	