

Noahs Ark Waterpark

Retail
Wisconsin Dells, WI



Company Biography

No one offers more excitement than Noah's Ark, America's Largest Waterpark. Noah's Ark is the only place you'll find all the most thrilling waterslides and rides, including Black Anaconda, America's Most Thrilling Water Coaster; Time Warp, the World's Largest Bowl Ride; and the spine-tingling new Scorpion's Tail, America's First Near-Vertical Looping Waterslide. We've also got more fun for the wee ones, with the Tadpole Bay Kiddie Kingdom Water Playground and Noah's 4-D Dive-In Theater featuring 2 new movies for 2017! And because Noah's Ark has been serving up the thrills for more than 30 years, we've learned more than anyone about how to provide the safest, cleanest, most unforgettable waterpark experience for the whole family! So come on and dive into the fun. It's all waiting for you as a staff member at Noah's Ark!

Work and Pay Details

Position title: Retail	
Hourly wage: \$9.00	Tips? No
Description of position:	<p>Retail Sales workers actively sell a range of merchandise to guests in a store or shop environment. Retail Sales responsibilities include:</p> <ul style="list-style-type: none"> • Handling sales in an accurate manner which will include: maintaining a daily bank, entering sales in a cash register, taking money, counting out correct change (coins/bills), giving change (coins/bills) to guests, and completing credit card transactions. • Wrapping items and/or placing items in bags for guests. • Greeting all guests as they enter the store in a timely manner. • Assisting or advising guests on their purchases. • Suggesting other merchandise items to go with the guest's original selection (up-sell). • Educating guests on amenities outside of the retail location but still within our property (cross-sell). • Stocking and inventory of merchandise items. • Maintaining and cleaning all retail areas including stock room, display areas, floors, and cash register/check-out area. • Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests. • Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards. • Attend departmental and team meetings as well as participate in all additional training courses. • Perform all duties in a safe manner. • Employees may be asked to move to different locations or job assignments within the property, as needed. • Other duties may be assigned
Specific qualifications required:	<ul style="list-style-type: none"> • Must have a high attention to detail, math/counting skills, and accurate money/cash handling skills. • Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service. • Must be attentive to guests and highly knowledgeable about all property merchandise in order to educate guests and up-sell and cross-sell merchandise. • Merchandise presentation skills are a benefit to this position. • Must be able to work individually or on a team and at a quick pace. • Retail Sales/Shop Assistants serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests, and members of the local community.
Estimated weekly wage (incl. tips):	\$288.00
Bonus:	None
Conditions of bonus:	
Average hours for last year's students?	40 Hours
Maximum weekly hours allowed:	40 Hours
Minimum average number of hours?	32 Hours
Possibility of getting more than average hours:	Average
Students get the most hours in:	July, August
Students get the least hours in:	May
How often are students paid?	Every Two Weeks
Do you pay overtime?	No
If yes, after how many hours per week do you pay overtime?	Not specified
Does your company only operate weekends before or after specific dates?	No
If yes, what are the dates?	
Position location:	1410 Wisconsin Dells Parkway Wisconsin Dells WI 53965

Other Job Details	
Minimum english level:	(6) Advanced
Description of working conditions:	<ul style="list-style-type: none"> •Employees will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs. •Retail Sales workers will be required to stand for long periods of time. •Will be required to lift, push, pull, or carry objects up to 25 lbs on a repeated basis. •Most employees will work continuously in an indoor environment with exposure to conditioned air. •Some Retail Sales employees will be required to work at an outdoor cart with exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight or high heat and humidity. •Retail Sales workers may be moved between merchandise stores or other property locations as needed.
Will job duties be different at the beginning of the season?	No
If yes, provide details of specific job duties:	

Uniform and Grooming Requirements			
Are students required to wear a uniform?	No	If yes, what is the cost of the uniform?	Not specified
Are uniform laundry services available?	No	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	Yes		
Details of purchasing required clothing or footwear:	If uniform is returned per company policy there is no cost		
Do you have company grooming requirements?	Yes		
Details of company grooming requirements?	<p>Students are required to appear neat and presentable everyday. Noah's Ark is a premier attraction in Wisconsin Dells and our staff represent the type of experience we want our guests to have.</p> <p>Females may only have one set of earrings in each ear. Males are not permitted to have any piercings while working. Tattoos ARE allowed and do not need to be covered up, unless they are considered offensive.</p> <p>Males may have sideburns, well-groomed mustaches, and well-groomed goatees. Full beards are NOT permitted.</p>		

Other Company Details			
Company hires couples?	Yes	Company hires groups of up to 4?	Yes
Drug test required?	No	Do students complete an additional application upon arrival?	No
Does your company issue completion certificates?	No	If requested, will you evaluate the student's performance?	No
Any additional company details?			
Students must be aware that this is an outdoor water park and business hours are dependent on weather. Hours will vary over the course of the season-students will receive an average of 30-35 hours per week as an average over the course of their program. Depending on weather some weeks students may work more and on other weeks students may have less hours assigned or the park may be closed.			

Training Information			
Is job training required?	Yes	Length of training:	1 week
Are students paid during training?	Yes	Hourly pay rate during training:	\$9.00
How many hours per week are students likely to receive during training period?	30		
Any other details?			

Worksite Location			
Worksite location: 1410 Wisconsin Dells Parkway Wisconsin Dells WI 53965			
Nearest major city:	Madison	Worksite setting:	Resort/Ocean/Lake
Nearest major airport:	MADISON/CHICAGO O'HARE	Distance to nearest major airport:	60/180 MILES
Additional worksite setting details:	Wisconsin Dells is The Waterpark Capital of the World! Families from all over America come to celebrate the fun in this location. It is also home to many international J-1 students.		

Standard Arrival Information			
Are students required to arrive or depart on specific dates?	No		
Details of required arrival or departure dates:			
Mode of transportation:	Public Transportation	Students must arrive between these hours:	8:00 am -4:00pm

Standard Arrival Information

Cost: Not Specified

Other details:

After Hours Arrival Information

General information: Students that arrive after hours should go to the Flamingo hotel and will be given a room to stay in until they are assigned their room for the summer (following morning)

Name of accommodation: Flamingo hotel

Accommodation address:

Cost per night: \$0.00

Best way to travel from airport to overnight accommodation: Once you arrive in the Dells , go straight to the Flamingo hotel by Taxi.

Social Security

Are students required to apply for a social security card prior to arriving at worksite? No

Will the company assist students with their social security application? No

Assistance detail: Students will pay \$10 and a member of the Noah's Ark office staff will take up to 20 students per trip to Social Security.

Where is the nearest social security office? Portage Distance: 25 miles

How will students be paid until their social security card arrives? payroll

Housing Details

Is housing provided? Yes If not, will you assist students in finding housing? N/A

Are there affordable housing options in the area? N/A

Housing options in the area: N/A

Local housing resources: N/A

Housing address:

Is the student required to sign a separate housing contract? Yes

Type of housing provided: Dormitory Number of students to a room: 2-3

Housing details: HOUSING IS ON A "FIRST COME FIRST SERVE BASIS", housing requests are not guaranteed contact employer upon hiring for room/roommate preferences. Participants must vacate housing on or before September 7

Housing is a dry property-no alcohol is allowed on property. Students must adhere to housing rules and expectations.

Anyone in housing will be assigned a housing supervisor that will inspect the housing that you are assigned every week. Failure to have a passing housing inspection could result in being asked to leave housing.

Most housing units are hotel room style with two to three beds and a small fridge and microwave.

After 11 in the night no one is allowed to be have groups of 4 or more gathered in the housing areas.

Do you offer co-ed housing? Yes

Cost of housing - per week: 85.00 Includes utilities? Yes

Are housing costs deducted from paycheck? Yes

Is a housing deposit required? Yes Amount of housing deposit: \$300.00

Instructions for payment of housing deposit: Housing deposit \$300 due upon arrival not refundable

Housing deposit due date: Is deposit refundable? No

Conditions of deposit refund: Students are refunded \$150 out of \$300 at end of season as long as their housing is left in good condition and they stay until their agreed upon end date

How will deposit be refunded? Deposit will be refunded on student's paycards with their last paycheck.

Are students required to live in provided housing upon arrival? No

During their work stay, can students find alternate housing? Yes

If yes, is there a penalty? Yes

Transportation to/from Worksite

Method of transportation to worksite: bike or walk

Transportation to/from Worksite	
Distance to worksite: 1-3 miles	Is worksite within walking distance of housing? Yes
Cost of public transportation to worksite: Not specified	
Details of public transportation to worksite: Housing is very close to housing. It is either a 10 minute walk or 5 minutes on a bike.	
Cost of transportation to worksite provided by employer: Not specified	
Details of transportation to worksite arranged by employer:	
Cost of arranging own transportation to worksite: Not specified	
Details of arranging own transportation to worksite:	

Housing Amenities	
Available public transportation: Interstate Bus, Train	
Access to public transportation? In town access	
On Site Housing Amenities	
Laundry: No	Linens: Yes
Refrigerator: Yes	Microwave: Yes
TV: Yes	Telephone: No
Computer/Internet Access: Yes	Utensils: Yes
Individual Beds: Yes	
Nearby Amenities	
Supermarket: In town/accessible	Restaurants: Walking Distance
Shopping mall: In town/accessible	Fitness center: In town/accessible
Post office: In town/accessible	Laundry: In town/accessible
Bank: In town/accessible	Internet cafe: In town/accessible
Movie theater: Walking Distance	Library: In town/accessible
Additional amenities: Housing is in different properties-housing amenities will be dependent on which property students are assigned. Students will be given housing assignment closer to the start of season. Contact employer after hiring. There is no alcohol allowed in housing	

Meal Information	
Are meals included in rent cost? No	
If not, meal plan cost per day: Not Specified	Meals covered: Not Specified
Is the purchase of a meal plan mandatory? No	

Cultural Opportunities	
Types of cultural opportunities provided	
Organized Holiday Event(s): No	Organized Trip(s) to Major Attraction(s): Yes
Organized Potluck(s) or Dinner(s): Yes	Organized Trip(s) to Major City: Yes
Organized Karaoke Night(s): No	Information about Events: Yes
Organized Movie Night(s): Yes	Information about Local Resources: Yes
Organized Sporting Event(s): Yes	Information about Attractions/Sites: Yes
Organized Staff Exchange Event(s) - Other: No	Information about Local Community: Yes
Organized Trip(s) to Nearby Attraction(s): Yes	Other: Yes
If Other, please describe: Noah's Ark will organize bi-monthly parties to provide cultural opportunities for students. These parties include: Movie Nights Themed Dance Parties Tommy Bartlett Ski Show Bowling and Pizza Night Kahuna Swim Nights Volleyball Tournament *Noah's Ark provides dinner at all employee gatherings!*	

Cultural Opportunities

Additional details about cultural offerings:

As a staff member you have the opportunity to play in the park for FREE all summer long. You may also bring up to 6 friends/family on 2 different occasions to play in the park for free. You will also have access to an employee card that will allow you have discounts to other parks in the town of Wisconsin Dells.

Other benefits of working at Noah's Ark/Flamingo Motel include:
50% off at Noah's Ark food stands at all times (working or playing)
15% off Noah's Ark Retail stores (working or playing)
3-3 Basketball League all summer - with free dinner included!