

## Forever Resorts The Lodge at Bryce Canyon

Front of House Worker  
Bryce, UT



### Company Biography

Become part of the Forever Resorts hospitality team at The Lodge at Bryce Canyon in southern Utah's Bryce Canyon National Park. The Lodge at Bryce Canyon offers a rustic 1920s era elegance and we pride ourselves in providing friendly and knowledgeable guest services. The lodge is located inside the national park and is a National Historic Landmark. With unique accommodations ideally located a few feet from the amphitheater's rim and trail heads, the lodge is popular with visitors from all over the world. You will experience the opportunity to work, live, and play in one of the most beautiful places on earth, surrounded by nature and peacefulness, with miles of trails to hike, Bryce Canyon to explore, geologic splendor and unrivaled scenic vistas to view. Other recreational opportunities vary but include exercise and game rooms, group sports, monthly gatherings, raft trips, picnics, and shopping trips. Employee discounts are offered in the Gift Shop, General Store, and Dining Room. We provide housing and 3 meals per day for \$91 per week!

### Work and Pay Details

Position title:	Front of House Worker	
Hourly wage:	\$10.00	Tips? No

## Work and Pay Details

Description of position: Students hired as Front of House Worker will be responsible for a variety of different tasks and assigned to a particular position upon arrival. Students must be flexible because they may be asked to change positions during their work period. Positions include, but are not limited to, Dining Room Host, Server Assistant, Guest Service Agent, Retail Agent, and Pizzeria Attendant.

The hourly wage for each position varies and students will be paid accordingly to the position that they are working.

All positions make \$10.00 per hour, except:

Server Assistant \$7.00/hr plus tips  
Pizzeria Attendant: \$8.00/hr plus tips

Dining Room Host duties include but are not limited to:

- Ensure that all guests are welcomed and seated
- Monitoring the guest waiting list
- Utilize the pager system to determine seating order
- Answer the Dining Room telephone

Server Assistant duties include but are not limited to:

- Maintain the cleanliness of the assigned dining room section
- Clearing and resetting tables
- Clean plates off, dispose of waste, prep for dishwashing
- Restock stations with clean dishes, utensils, linen and glassware
- Communicate with the Dining Room Host and Servers to ensure guest satisfaction.

Pizzeria Attendant responsibilities include, but are not limited to:

- Clearing and resetting tables
- Taking orders at the counter
- Become familiar with U.S. currency/Cash handling
- Prepping food items for the daily services
- Provide an exceptional guest experience
- Follow health and safety codes
- Completing daily side-work as assigned

Camper Store/Gift Shop Retail Associate duties include, but are not limited to:

- Performs cashiering functions/cash handling/cash register duties
- Maintains stock and cleanliness in store
- Prepare hot and cold food items at camper store
- Maintain cleanliness of public showers/ restrooms at camper store

Guest Service Agent duties include, but are not limited to:

- Greets and assists guests
- Check guests in and out
- Perform cashiering functions/cash handling/cash register duties

Work schedules are determined by department supervisors based on business fluctuations. Hours assigned and worked per week may vary during the early and late parts of the season, and may even fluctuate in mid-season due to workload and personnel resources. Hours are not guaranteed. A typical workweek may range from 32 to 48 hours depending on business and staffing levels. Forty-hour work weeks are typical.

Students should bring enough money to pay for necessities during the first 3-4 weeks after arrival.

Specific qualifications required:

- Stand/remain upright throughout an eight hour shift
- Follow instructions accurately.
- Be able to communicate at a conversant English level (read, write and speak)
- Perform strenuous activities such as standing, walking, stooping, bending, kneeling, crouching, carrying, reaching, pushing, pulling and twisting for up to 8 hours per day.
- Work with a minimum of supervision.
- Communicate effectively with guests, co-workers, and supervisors.
- Maintain excellent attendance and punctuality.
- Organize and prioritize under pressure.
- Be well groomed, clean, and neat with no visible extreme piercings or tattoos while in uniform and on duty.

Estimated weekly wage (incl. tips): \$320.00 Bonus: None

Conditions of bonus:

Work and Pay Details			
Average hours for last year's students?	40 Hours	Maximum weekly hours allowed:	48 Hours
Minimum average number of hours?	32 Hours	Possibility of getting more than average hours:	Average
Students get the most hours in:	June, July, August, early September	Students get the least hours in:	May, late September
How often are students paid?	Every Two Weeks		
Do you pay overtime?	Yes	If yes, after how many hours per week do you pay overtime?	48 Hours
Does your company only operate weekends before or after specific dates?	No		
If yes, what are the dates?			
Position location:	1 Lodge Way Highway 63 Bryce UT 84764		

Other Job Details	
Minimum english level:	(4) Intermediate
Description of working conditions:	Students will be required to stand throughout an entire shift. Students will be required to handle cleaning chemicals. Students in this position should have no allergies to cleaning chemicals.
Will job duties be different at the beginning of the season?	No
If yes, provide details of specific job duties:	

Uniform and Grooming Requirements			
Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	\$0.00
Are uniform laundry services available?	No	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	Yes		
Details of purchasing required clothing or footwear:	<p>SA's / Pizzeria Attendants: Black polo shirts, black pants, black belt, black slip resistant shoes.</p> <p>Gift Shop Attendant: White Polo Shirt, Black Pants</p> <p>Camper Store: White Polo, Khaki pants</p> <p>Guest Service Agent: Long Sleeve White button down shirt, black pants.</p> <p>For Housekeeping positions students should bring: white polo shirt, black pants and black belt.</p> <p>All students must bring black slip resistant shoes. It is your responsibility to show up for work with the required uniform. You will not be allowed to work if you do not meet the uniform requirements. Employer provides uniform for Kitchen Utility/Dishwasher/Pizzeria Cook positions. All students must bring black slip resistant shoes. It is your responsibility to show up for work with the required uniform. You will not be allowed to work if you do not meet the uniform requirements.</p>		
Do you have company grooming requirements?	Yes		
Details of company grooming requirements?	<p>Employees must practice good hygiene. Extremes in clothing, hairstyle, or appearance, such as extra body piercing (nose, eyebrow, lip, etc.) are not allowed while working. Grooming codes are preempted by any job-related safety standards or health codes. Hairstyles must be neat and well groomed at all times and of natural color. Mustaches must be kept close-cropped and neat in appearance. Beards must be established before the time you arrive. Beards of excessive length will not be allowed. Any jewelry worn by employees on the job must be conservative, in good taste, and appropriate to working attire. Employees may wear one pair of earrings in the ears only. Rings or studs worn in any other visible body part are not acceptable. Aftershave, Cologne and Perfumes are permitted but must not be overwhelming. Food and beverage staff may have additional appearance standards. Female staff are permitted to wear finger nail polish while at work. Colors must be of a natural color. No black, blue, purple or extreme red colors are permitted. Food and beverage staff are not permitted to wear nail polish or fake nails during their shift.</p>		

Other Company Details			
Company hires couples?	Yes	Company hires groups of up to 4?	Yes
Drug test required?	Yes	Do students complete an additional application upon arrival?	No
Does your company issue completion certificates?	No	If requested, will you evaluate the student's performance?	No

## Other Company Details

Any additional company details?

All employees are expected to comply with all lawful rules of conduct established by the Company and to perform all lawfully assigned duties in a manner that is acceptable to the Company. Your job duties may change from day to day based upon the needs of the company. If you cannot be flexible and perform a variety of job duties, you should not accept employment with us. The elevation of The Lodge at Bryce Canyon is 7790 feet/2375 meters and the climate is dry. It is important to drink plenty of water and take it easy for the first 2 weeks until you are fully adjusted to the altitude. Remember, this is a very REMOTE location. Here are some distances from Bryce Canyon to cities/towns: Las Vegas, NV - 249 miles/400 kilometers, St. George, UT - 127 miles/204 kilometers, Salt Lake City, UT - 266 miles/428 kilometers, Phoenix, AZ - 424 miles/682 kilometers, Los Angeles, CA - 500+ miles/805+ kilometers. This job opportunity is best for students who love the outdoors!

## Training Information

Is job training required?	Yes	Length of training:	on the job
Are students paid during training?	Yes	Hourly pay rate during training:	\$10.00
How many hours per week are students likely to receive during training period?	38		
Any other details?			

## Worksite Location

Worksite location:	1 Lodge Way Highway 63 Bryce UT 84764		
Nearest major city:	St George, Utah	Worksite setting:	Remote/Rural
Nearest major airport:	Las Vegas, NV or Salt Lake City, UT	Distance to nearest major airport:	250 miles
Additional worksite setting details: Bryce Canyon is a uniquely secluded area. We plan regular shopping trips to Cedar City, UT and St. George, UT.			

## Standard Arrival Information

Are students required to arrive or depart on specific dates?	Yes		
Details of required arrival or departure dates:			
Arrivals and Departures must be on Tuesdays and Thursdays. Please make sure that your job start date and job end date that you agree to work accommodate any university start dates and your travel plans. We are expecting you to work the job dates you agree to and we will be counting on you during our busy summer season.			
Mode of transportation:	Employer will arrange pick-up	Students must arrive between these hours:	Shuttle arrives before 2:00PM in Cedar City, UT.
Cost:	\$0.00		
Other details:			
Arrivals and Departures must be on Tuesdays and Thursdays between 11 a.m. and 2 p.m. Please make sure that your job start date and job end date that you agree to work accommodate any university start dates and your travel plans. We are expecting you to work the job dates you agree to and we will be counting on you during our busy summer season.			

## After Hours Arrival Information

General information:	If you require transportation from Cedar City, you must arrive in Cedar City prior to 2:00pm. We do not offer shuttle service from Cedar City to the Lodge after 2:00pm. There are a variety of accommodation choices in Cedar City to choose from upon arrival s		
Name of accommodation:	Accommodation address:		
Cost per night:	\$0.00		
Best way to travel from airport to overnight accommodation:	You can take the Greyhound bus to Cedar City from Las Vegas, Nevada or Salt Lake City, Utah <a href="http://www.greyhound.com">www.greyhound.com</a> . From Las Vegas you can also take a shuttle to Cedar City at <a href="http://www.stgshuttle.com">www.stgshuttle.com</a> .		

## Social Security

Are students required to apply for a social security card prior to arriving at worksite?	No		
Will the company assist students with their social security application?	No		
Assistance detail:	After your arrival at The Lodge at Bryce Canyon we will take you to the Social Security Office to apply for your social security card.		
Where is the nearest social security office?	Cedar City, UT	Distance:	90 Miles
How will students be paid until their social security card arrives?	Students will be given an employee number.		

Housing Details			
Is housing provided?	Yes	If not, will you assist students in finding housing?	N/A
Are there affordable housing options in the area?	N/A		
Housing options in the area:	N/A		
Local housing resources:	N/A		
Housing address:	1 Lodge Way, Highway 63 Bryce UT 84764		
Is the student required to sign a separate housing contract?	Yes		
Type of housing provided:	Dormitory	Number of students to a room:	2-4
Housing details:	All Non-Supervisory staff will share a room and bath with two to four roommates. Share the bathroom with "Suite Mates" another room opposite of the bathroom (2-4). Employees are encouraged to bring personal bedding and bath linens. There are laundry facilities available for your personal use at no charge. Employees are responsible for their conduct and cleanliness in employee housing. Regular inspections are scheduled to ensure compliance. Housing of couples is on a limited basis, is not guaranteed, and is unlikely. Weekly housing costs also include 3 meals per day in the Employee Dining Room. This is the only dining option as there are no kitchens in the dorm and the grocery store requires additional transportation. The meal plan is required.		
Do you offer co-ed housing?	Yes		
Cost of housing - per week:	91.00	Includes utilities?	Yes
Are housing costs deducted from paycheck?	Yes		
Is a housing deposit required?	Yes	Amount of housing deposit:	\$100.00
Instructions for payment of housing deposit:	A \$100 Housing Deposit is due upon arrival.		
Housing deposit due date:		Is deposit refundable?	Yes
Conditions of deposit refund:	Any room damages will be deducted from the deposit. Failure to clean room upon departure and/or failure to check out properly will result in forfeiture of deposit. Students must stay through the end of their work agreement to receive their deposit back.		
How will deposit be refunded?	Cash or money order		
Are students required to live in provided housing upon arrival?	Yes		
During their work stay, can students find alternate housing?	No		
If yes, is there a penalty?	Yes		

Transportation to/from Worksite			
Method of transportation to worksite:	Biking/Walking		
Distance to worksite:	1/2-1 mile	Is worksite within walking distance of housing?	Yes
Cost of public transportation to worksite:	Not specified		
Details of public transportation to worksite:	Not available		
Cost of transportation to worksite provided by employer:	Not specified		
Details of transportation to worksite arranged by employer:			
Cost of arranging own transportation to worksite:	Not specified		
Details of arranging own transportation to worksite:	Housing is within walking distance of the worksite.		

Housing Amenities			
Available public transportation:	None Specified		
Access to public transportation?	None		
On Site Housing Amenities			
Laundry:	Yes	Linens:	Yes
Refrigerator:	No	Private bath:	No
TV:	Yes	Microwave:	No
Computer/Internet Access:	Yes	Telephone:	Yes
Individual Beds:	Yes	Security guard:	Yes
		Utensils:	No
		Gym:	Yes
Nearby Amenities			
Supermarket:	Requires Transportation	Restaurants:	Requires Transportation
Shopping mall:	Requires Transportation	Fitness center:	Requires Transportation
Post office:	In town/accessible	Laundry:	Walking Distance

## Housing Amenities

Bank: Requires Transportation	Internet cafe: Walking Distance
Movie theater: Requires Transportation	Library: Requires Transportation
Additional amenities: Dormitory rooms are shared by two to four students. Bathrooms are shared with another dormitory room of two to four people. Management determines room assignments. Housing of couples is on a limited basis and is not guaranteed. Laundry facilities and utilities are free but you must provide your own laundry soap. Internet computers are available for use at no cost. These computers are available only during your non-working hours. Inappropriate web content and illegal downloads are prohibited. Wifi and Cell phone coverage is very limited. The full meal plan is included in the cost of weekly housing. Purchase of the meal plan and housing is required. There are no other meal options. TV available in common areas.	

## Meal Information

Are meals included in rent cost? Yes	
If not, meal plan cost per day: \$0.00	Meals covered: Full Meal Plan
Is the purchase of a meal plan mandatory? Yes	

## Cultural Opportunities

Types of cultural opportunities provided			
Organized Holiday Event(s):	Yes	Organized Trip(s) to Major Attraction(s):	Yes
Organized Potluck(s) or Dinner(s):	Yes	Organized Trip(s) to Major City:	Yes
Organized Karaoke Night(s):	Yes	Information about Events:	Yes
Organized Movie Night(s):	Yes	Information about Local Resources:	Yes
Organized Sporting Event(s):	Yes	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	No	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	Yes	Other:	No
If Other, please describe: N/A			
Additional details about cultural offerings:		The employer arranges a variety of employee events and trips. Trips in the past have included trips to nearby National Parks, such as Zion National Park. Also, there are a variety of staff activities held on property regularly. These may include basketball, karaoke machine, craft classes, horseback riding, whitewater rafting, off site indoor swimming pool access, and more! Bryce Canyon is a uniquely secluded area - regular shopping trips to Cedar City, UT and St. George, UT are also planned!	