

Busch Gardens Williamsburg

Food Services
Williamsburg, VA



Company Biography

Are you ready for a season of fun, new experiences, and meeting lots of new people from the USA and all over the world? Busch Gardens Williamsburg offers this to our international students and much, much, more! At Busch Gardens Williamsburg, we offer more than just an ordinary job. Our team members are key to making sure that each and every one of our guests has a unique and memorable visit. BGW is one of the ten SeaWorld Parks & Entertainment theme parks. As one of the largest theme park operators in the world, we take pride in the quality of all of our products. BGW takes the same pride in the quality program we offer to our international students. BGW hires more than 5,000 seasonal team members each year domestically and from all over the world. Join our team and you will have an unforgettable summer! Here are some things you can look forward to:- Work with employees from all over the world!- Affordable housing with FREE employer provided transportation to work.- FREE access to Busch Gardens Williamsburg and Water Country USA on your days off!-Employer organized employee activities, parties and trips.All J1Sea World Entertainment employees must be a minimum of 18 years old

Work and Pay Details

Position title: Food Services

Hourly wage: \$9.30

Tips? No

Description of position:

A Food and Beverage does a little bit of everything in the kitchen/food service area of the property. Tasks vary and change based on business needs. Efforts will be made to place employees in their first job choice but this is not a guarantee. F&B workers may be assigned to one of the following:

- Cooking or preparing food items according to procedures or recipes
- Placing food items on serving plates or dishes along with required condiments and utensils to present to customers.
- Preparing cold drinks, warm drinks, and other non-alcoholic beverages.
- Bring food out to customers
- Clearing tables after customers are done.
- Some employees will serve alcoholic beverages and must strictly follow all state and federal laws related to serving alcohol.
- All items must be prepared quickly and accurately ensuring no waste and in accordance with production and portion requirements and quality standards while maintaining a safe, sanitary work environment.
- Food and Beverage employees may be responsible for handling sales which will include: taking correct orders, entering sales in a cash register, taking money, counting out correct change (coins/bills), giving change (coins/bills) to customers, and completing credit card transactions.
- All Food and Beverage employees will be responsible for maintaining and cleaning all Food Service areas including preparation tables, equipment, dishes, floors, supply areas, refrigerators, coolers, sales areas, and customer areas (tables, chairs, serving lines, condiment stands, etc.).
- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Unloading the dishes and cutlery brought to them by bussers and loading them into dish trays.
- There is a large element of cleaning the kitchen and restaurant equipment. You will remove trash and garbage and place in trash compactor, clean and hose out garbage cans.
- You will sweep and mop the kitchen floors. You will Wash dishes, trays, pots and pans used in cooking and serving. You will help dining room staff by scraping food from plates and stacking them in the dishwasher. You will also need to clean coolers, kitchen tables, refrigerators and prep-stations.
- Employees may be asked to move to different locations or job assignments within the property, as needed.
- Other duties may be assigned

Work and Pay Details

Specific qualifications required:	<p>F&B workers must have a high attention to detail, and willingness to work in multiple areas</p> <ul style="list-style-type: none"> •Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service. •Must be attentive to guests and highly knowledgeable about the property in order to assist guests. •Must be able to work individually or on a team and at a quick pace. •Must be flexible and able to work where they are needed. •Must have the ability to read, write, and understand instructions given in the English language. •Must have the ability to understand and respond to verbal instructions given in the English language. •Resort Workers serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests, and members of the local community. <p>Due to the duties of this job, employees can't have allergies to cleaning chemicals or dirt/dust. Face masks may be provided, if needed.</p> <ul style="list-style-type: none"> •Must have the ability to read, write, and understand instructions given in the English language. •Must have the ability to understand and respond to verbal instructions given in the English language. •F&B employees serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, owners, guests, and members of the local community. 		
Estimated weekly wage (incl. tips):	\$280.00	Bonus:	None
Conditions of bonus:			
Average hours for last year's students?	45 Hours	Maximum weekly hours allowed:	60 Hours
Minimum average number of hours?	40 Hours	Possibility of getting more than average hours:	Good
Students get the most hours in:	July, August	Students get the least hours in:	May, September
How often are students paid?	Every Two Weeks		
Do you pay overtime?	No	If yes, after how many hours per week do you pay overtime?	Not specified
Does your company only operate weekends before or after specific dates?	Yes		
If yes, what are the dates?			
<p>Busch Gardens is only open on Fridays, Saturdays, and Sundays in September and October. Hours will be on weekends only after this time. Students should expect hours to be less in these months. Employment after Sept 1 is not guaranteed.</p> <p>40 hours per week *not guaranteed.* Hours vary each week and are dependent on weather and other circumstances. Some weeks students will work more than 40 hours and some weeks students will work less than 40 hours.</p>			
Position location:	Busch Gardens		

Other Job Details

Minimum english level:	(6) Advanced		
Description of working conditions:	<ul style="list-style-type: none"> •Employees will be required to use mechanical kitchen equipment and sharp cutting tools and knives. •Employees will be exposed to high temperature ovens and fryers. Proper protective gloves will be provided. •All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs. •Employees will be required to stand for long periods of time. •Employees will be required lift, push, pull, or carry objects up to 40 lbs on a repeated basis. •Employees must be able to work continuously in an indoor, humid or hot environment without air-conditioning. •Employees may be moved to different work areas as needed 		
Will job duties be different at the beginning of the season?	No		
If yes, provide details of specific job duties:			

Uniform and Grooming Requirements

Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	Not specified
Are uniform laundry services available?	No	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	Yes		
Details of purchasing required clothing or footwear:	May need to purchase black or white shoes depending on job assignment. More information will be provided by employer.		
Do you have company grooming requirements?	Yes		
Details of company grooming requirements?	Clean, neat appearance. Limit on number of piercings and no long hair for men. More information will be provided by the employer.		

Other Company Details			
Company hires couples?	Yes	Company hires groups of up to 4?	Yes
Drug test required?	Yes	Do students complete an additional application upon arrival?	No
Does your company issue completion certificates?	No	If requested, will you evaluate the student's performance?	No
Any additional company details?			
Students will be provided with a employment agreement/contract from the employer. This will be distributed during the hiring event. Area web sites of interest: www.williamsburg.com www.colonialwilliamsburg.com www.historyisfun.org www.virginia.org All J1Sea World Entertainment employees must be a minimum of 18 years old			

Training Information			
Is job training required?	Yes	Length of training:	5 to 20 Hours
Are students paid during training?	Yes	Hourly pay rate during training:	\$9.30
How many hours per week are students likely to receive during training period?	20		
Any other details?			

Worksite Location			
Worksite location:	Busch Gardens		
Nearest major city:	Norfolk/Richmond	Worksite setting:	Suburban
Nearest major airport:	Norfolk (ORF) or Richmond (RIC)	Distance to nearest major airport:	40 miles
Additional worksite setting details:	Williamsburg VA is a top tourist destination. Tourists come to visit BGW/WCUSA and explore Colonial Williamsburg. The Historic Area is an interpretation of a Colonial American city during the Revolutionary War period.		

Standard Arrival Information			
Are students required to arrive or depart on specific dates?	Yes		
Details of required arrival or departure dates:			
Exact arrival dates will be specified in job fairs. All arrivals will be on weekends and Monday is orientation. No exceptions.			
Mode of transportation:	Public Transportation	Students must arrive between these hours:	24 hours
Cost:	varies		
Other details:			
Students should fly into Dulles International Airport (IAD) in Washington DC. From the airport take a Greyhound Bus or Amtrak Train to Williamsburg, Virginia. Arrivals into NYC or Philadelphia are also possible but necessitate a longer train or bus ride.			
Once at the station, students can take a local bus (under \$5) or taxi/Uber (under \$10) to the International Housing Village located at 900 Capitol Landing Road, Williamsburg, VA 23185.			
Students should coordinate their flights so as to arrive at their housing up to five days prior to their Monday job start date. Do not arrive on your job start date.			
How do I get from the airport to the IHV?			
There are 3-4 ways to get to the IHV from the airport. If you arrive in Washington D.C., you can choose between train or bus. If you arrive in New York you can also fly by plane. If you choose a plane from New York, it departs from La Guardia to Newport News and then you can take a taxi to the IHV. The most popular and cheapest way is the bus. For schedules and rates you can check the websites listed below.			
Train: www.amtrak.com			
Bus: www.greyhound.com			

After Hours Arrival Information			
General information:	Not specified		
Name of accommodation:	Not necessary - open 24 hours	Accommodation address:	
Cost per night:	Not Specified		
Best way to travel from airport to overnight accommodation:			

Social Security	
Are students required to apply for a social security card prior to arriving at worksite?	No
Will the company assist students with their social security application?	No
Assistance detail: Students are scheduled and transported to the local SS office. We maintain direct communication with our local SSA.	
Where is the nearest social security office?	Newport News
	Distance: 25 miles
How will students be paid until their social security card arrives?	normally

Housing Details	
Is housing provided?	Yes
If not, will you assist students in finding housing?	N/A
Are there affordable housing options in the area?	N/A
Housing options in the area:	N/A
Local housing resources:	N/A
Housing address:	900 Capitol Landing Road Williamsburg VA 23185
Is the student required to sign a separate housing contract?	No
Type of housing provided:	Dormitory
Number of students to a room:	3-4
Housing details:	<p>Students will pay \$11 per day for housing.</p> <p>Our International Housing Village offers dorm-like accommodations in a former motel within walking distance to stores and restaurants. Employee shuttles and public buses are easily accessible.</p> <p>The International Housing Village (IHV) is the private property of Busch Gardens where students working for BG/WCUSA live during their Work and Travel program.</p> <p>About 430 students live in the International Housing Village in peak season. Housing is dormitory style, with four persons sharing a room. Each room has individual beds, cable television, refrigerator, bathroom and shower, hot water, heat, air conditioning, free local telephone calls and access to international calls using phone cards. Hi-speed WiFi is available at the IHV. For safety there is IHV security and IHV staff to assist you at most times of the day and evening.</p> <p>Busch Gardens in Williamsburg is an action packed, European-themed park with 17th century charm and 21st century technology, boasting more than 300 acres of unparalleled fun and adventure for the entire family.</p> <p>Water Country USA, the mid-Atlantic's largest family water play park, features the world's latest, greatest, state-of-the-art water rides and attractions, spectacular entertainment, shopping and restaurants - all set to a colorful 1950's surf theme.</p> <p>BG/WCUSA International Work and Travel Program is best suited for students who are independent, open minded, reliable, mature and seeking a cultural experience.</p> <p>Housing is deducted from your paycheck biweekly at a daily rate of \$11/day in June, July and August and \$7/day in May and September.</p>
Do you offer co-ed housing?	No
Cost of housing - per week:	11 per day not
Includes utilities?	Yes
Are housing costs deducted from paycheck?	No
Is a housing deposit required?	No
Amount of housing deposit:	\$0.00
Instructions for payment of housing deposit:	
Housing deposit due date:	
Is deposit refundable?	Yes
Conditions of deposit refund:	Participants must meet ALL terms in the Busch Gardens Job Offer Agreement. Housing must be left in same condition as prior to moving in. Students must stay through the end of their work agreement.
How will deposit be refunded?	No deposit required.
Are students required to live in provided housing upon arrival?	No
During their work stay, can students find alternate housing?	Yes
If yes, is there a penalty?	Yes

Transportation to/from Worksite	
Method of transportation to worksite:	Transportation provided by employer at no cost
Distance to worksite:	10 minutes by employee shuttle bus.
Is worksite within walking distance of housing?	No

Transportation to/from Worksite

Cost of public transportation to worksite:	Not specified
Details of public transportation to worksite:	
Cost of transportation to worksite provided by employer:	Not specified
Details of transportation to worksite arranged by employer:	FREE employee shuttle bus runs from the international housing village, to work and to local shopping.
Cost of arranging own transportation to worksite:	Not specified
Details of arranging own transportation to worksite:	

Housing Amenities

Available public transportation:	Bus, Interstate Bus, Train		
Access to public transportation?	Walking Distance		
On Site Housing Amenities			
Laundry:	Yes	Linens:	Yes
Refrigerator:	Yes	Microwave:	Yes
TV:	Yes	Telephone:	Yes
Computer/Internet Access:	Yes	Utensils:	No
Individual Beds:	Yes		
Nearby Amenities			
Supermarket:	Walking Distance	Restaurants:	Walking Distance
Shopping mall:	In town/accessible	Fitness center:	In town/accessible
Post office:	In town/accessible	Laundry:	Walking Distance
Bank:	Walking Distance	Internet cafe:	Walking Distance
Movie theater:	In town/accessible	Library:	In town/accessible
Additional amenities:	Free bicycle rental, cable television, free wireless access and laundry! Also basketball court, volleyball, swimming pool, billiard table and table tennis!		

Meal Information

Are meals included in rent cost?	No		
If not, meal plan cost per day:	\$0.00	Meals covered:	Not Specified
Is the purchase of a meal plan mandatory?	No		

Cultural Opportunities

Types of cultural opportunities provided			
Organized Holiday Event(s):	Yes	Organized Trip(s) to Major Attraction(s):	Yes
Organized Potluck(s) or Dinner(s):	Yes	Organized Trip(s) to Major City:	Yes
Organized Karaoke Night(s):	No	Information about Events:	Yes
Organized Movie Night(s):	Yes	Information about Local Resources:	Yes
Organized Sporting Event(s):	Yes	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	No	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	Yes	Other:	Yes
If Other, please describe:	Several cultural opportunities are provided and vary any given year. Each year the employer holds a staff wide party called Team Member Night. The employer also run weekly events open to all employees such as bbqs, picnics, movie nights, etc. There is also a softball league and bowling league open to all staff. The employer organizes bus trips to several points of interest including shopping trips, trips to DC, trips to Virginia Beach and eco-tourism trips into the mountains. Trips are run on average 3-5 times per summer so all interested students have an opportunity to participate.		
Additional details about cultural offerings:			