

Carowinds a Cedar Fair Park

Associate - Food & Beverage
Charlotte, NC



Company Biography

Carowinds is a 398 acre thrill park that spans across both North and South Carolina. There are a total of 14 world class roller coasters, a 20 acre water park, and a 12 acre children's area featuring Snoopy! Carowinds has operated for more than 40 years and is known as the Thrill Capital of the Southeast. Check us out at www.carowinds.com. Carowinds is located 13 miles outside of uptown Charlotte. The city offers a variety of cultural experiences such as sports, musical events, and shopping. Carowinds associates receive free entry into the park and special discounts on food and merchandise. We offer weekly events at the park including volleyball games, associate breakfasts, ride parties, movie nights, and BBQ's! Carowinds is located 13 miles outside of Charlotte, North Carolina. Charlotte offers a variety of cultural experiences as sports related venues, a vibrant uptown area and great shopping! Carowinds employees have free access to the park and discounts on merchandise. We will offer weekly events, including Volleyball games, employee breakfasts, associate parties, movie nights and BBQs!

Work and Pay Details

Position title: Associate - Food & Beverage			
Hourly wage: \$8.50	Tips? No		
Description of position:	Handle food sales in a prompt, friendly, courteous manner using suggestive selling techniques. Ring up sales on a cash register, handle money, and count out correct change. May also be responsible for preparation of various food products according to prescribed recipes. May be required to seat guest, or run food to the dining room. Maintain a clean and orderly area including the preparation area, guest areas (tables, chairs, serving lines, condiment stands, etc.) and all equipment.		
Specific qualifications required:	Must like to be around food. Will be required to use cleaning chemicals. Must have a great smile and like to be around people. You might work with a team or be at a food location by yourself. Must be comfortable with US currency. Must have the ability to learn menu items, portions, accompaniments, and prices.		
Estimated weekly wage (incl. tips): \$382.50	Bonus: None		
Conditions of bonus:			
Average hours for last year's students?	Not specified	Maximum weekly hours allowed:	45 Hours
Minimum average number of hours?	35 Hours	Possibility of getting more than average hours:	Good
Students get the most hours in:	Mid May through later August	Students get the least hours in:	March, April, September, October
How often are students paid?	Every Two Weeks		
Do you pay overtime?	Yes	If yes, after how many hours per week do you pay overtime?	45 Hours
Does your company only operate weekends before or after specific dates?	No		
If yes, what are the dates?	After Labor Day (the first Monday in September), the park will only operate on weekends.		
Position location:	14523 Carowinds Blvd Charlotte NC 28273		

Other Job Details

Minimum english level:	(5) Upper Intermediate		
Description of working conditions:	May work in a food stand or outdoor cart location. Jobs may be outdoors, in the sun or in shaded areas (some locations are air-conditioned, some are not). Temperatures in the Carolinas can be very hot and humid in the summer. Students will need to be able to stand for an entire shift. Other duties include maintaining cleanliness of location. Students must not have allergies to cleaning chemicals or direct sunlight.		
Will job duties be different at the beginning of the season?	Yes		
If yes, provide details of specific job duties:	Prior to opening day, food associates will assist with set up by stocking the Food locations and ensuring the park is clean and ready to open.		

Uniform and Grooming Requirements

Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	\$32.00
Are uniform laundry services available?	No	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	Yes		

Uniform and Grooming Requirements	
Details of purchasing required clothing or footwear:	Food Associates will need to purchase slip-resistant shoes. These are sold in our boutique and can be payroll deducted. Other positions require a comfortable athletic type shoe, predominately one color (white or black). If associates prefer to wear outerwear (i.e., coat, sweatshirt, etc) they must wear a Carowinds outerwear apparel. Note: Depending on the hourly rate, only a small portion of the uniform costs will be deducted from the paycheck at a time. State law prohibits uniform deductions to be withheld if it takes the employee pay below minimum wage (\$7.25).
Do you have company grooming requirements?	Yes
Details of company grooming requirements?	<ul style="list-style-type: none"> Facial hair is allowed but with restrictions. Ear Gauges are allowed but must be plugged. Visible tattoos/body art that are on the face or neck are permitted as long as they are covered and/or concealed while at work. All other tattoos/body art are permitted as long as the tattoos/body art do not display slogans or images that are demeaning, feature profanity or other messages that do not promote or enhance a safe, inclusive, productive workplace.

Other Company Details			
Company hires couples?	Yes	Company hires groups of up to 4?	Yes
Drug test required?	Yes	Do students complete an additional application upon arrival?	No
Does your company issue completion certificates?	No	If requested, will you evaluate the student's performance?	No
Any additional company details?			
<p>A guidebook will be provided that details Carowinds policies and procedures. We will also review this information in company orientation. Some important policies to understand before you arrive are 1) Appearance Standards 2) Cash Policy – Cash handling positions are not allowed to have cash on them while on the clock. 3) Attendance Policy – Associates will receive points for missed shifts or tardiness. Accumulating points can result in disciplinary action and even termination of employment. 4) Drug and Alcohol Policy – Carowinds has a zero tolerance Drug and Alcohol Policy. Associates hired into safety sensitive positions will be drug tested before they begin work. All other positions are subject to random testing and testing for cause. 5) Harassment and Discrimination Policy – Carowinds prohibits harassment of or discrimination against any of its associates and guests.</p>			

Training Information			
Is job training required?	Yes	Length of training:	Approximately 2 days
Are students paid during training?	Yes	Hourly pay rate during training:	\$8.00
How many hours per week are students likely to receive during training period?	14		
Any other details?	Orientation is paid at \$8.00/hr		

Worksite Location			
Worksite location: 14523 Carowinds Blvd Charlotte NC 28273			
Nearest major city:	Charlotte NC	Worksite setting:	Suburban
Nearest major airport:	Charlotte NC	Distance to nearest major airport:	13 miles
Additional worksite setting details:			

Standard Arrival Information			
Are students required to arrive or depart on specific dates?	No		
Details of required arrival or departure dates:			
Students are allowed to arrive one day prior to their contracted start date. Once their contract has ended they will have 48 hours to depart.			
Mode of transportation:	Employer will arrange pick-up	Students must arrive between these hours:	8:00 AM - 10:00 PM
Cost:	Not Specified		
Other details:			
Students should fly into Charlotte, NC. Those who do not should arrange public transportation to Charlotte. The employer will arrange transportation within the city of Charlotte as long as the student provides flight information 2 weeks in advance of their arrival to Nathan.Whitt@carowinds.com.			

After Hours Arrival Information			
General information: If you arrive later than 10pm, please stay in a hotel and we will pick you up in the morning.			
Name of accommodation:	Econo Lodge Charlotte Airport	Accommodation address:	3415 Queen City Drive, Charlotte, NC 28208

After Hours Arrival Information

Cost per night: \$45.00

Best way to travel from airport to overnight accommodation: The hotel provides a free shuttle from the airport to the hotel -(704) 392-0600.

Social Security

Are students required to apply for a social security card prior to arriving at worksite? No

Will the company assist students with their social security application? No

Assistance detail: Carowinds will provide transportation to the Social Security Office if a representative is not available on site.

Where is the nearest social security office? Charlotte NC Distance: 20 miles

How will students be paid until their social security card arrives? By check. Carowinds has the capability of assigning a temporary Social Security Number until the valid number arrives.

Housing Details

Is housing provided? Yes If not, will you assist students in finding housing? N/A

Are there affordable housing options in the area? N/A

Housing options in the area: N/A

Local housing resources: N/A

Housing address: 3695 Foothills Way Fort Mill SC 29708

Is the student required to sign a separate housing contract? Yes

Type of housing provided: Other Number of students to a room: 2

Housing details: Housing will be provided in a hotel. Students will share a room with 2 people per room. The cost of housing will be \$52 per week and will be deducted from the associate's paycheck. Carowinds will supplement the remainder of the cost.

Do you offer co-ed housing? No

Cost of housing - per week: 52 Includes utilities? Yes

Are housing costs deducted from paycheck? Yes

Is a housing deposit required? Yes Amount of housing deposit: \$100.00

Instructions for payment of housing deposit: A housing deposit will be required to be paid during paperwork processing at Human Resources during their check in process.

Housing deposit due date: Is deposit refundable? Yes

Conditions of deposit refund: Student must complete their contracted work dates. Leaving early for any reason will result in forfeit. Hotel property / assigned room must be undamaged.

How will deposit be refunded? On final paycheck after the completion of contracted work dates.

Are students required to live in provided housing upon arrival? Yes

During their work stay, can students find alternate housing? No

If yes, is there a penalty? No

Transportation to/from Worksite

Method of transportation to worksite: Carowinds will operate a transportation van and/or bus.

Distance to worksite: One mile Is worksite within walking distance of housing? Yes

Cost of public transportation to worksite: Not specified

Details of public transportation to worksite: Not Available

Cost of transportation to worksite provided by employer: Not specified

Details of transportation to worksite arranged by employer: Carowinds will operate a transportation van and/or bus.

Cost of arranging own transportation to worksite: \$10.00

Details of arranging own transportation to worksite: Taxi service

Housing Amenities

Available public transportation: Bus, Interstate Bus, Train

Access to public transportation? Requires additional transportation

On Site Housing Amenities

Housing Amenities

Laundry:	Yes	Linens:	Yes	Private bath:	Yes
Refrigerator:	Yes	Microwave:	Yes	Air conditioning:	Yes
TV:	Yes	Telephone:	Yes	Security guard:	No
Computer/Internet Access:	Yes	Utensils:	No	Gym:	Yes
Individual Beds:	Yes				

Nearby Amenities

Supermarket: Walking Distance	Restaurants: Walking Distance
Shopping mall: Requires Transportation	Fitness center: Requires Transportation
Post office: Requires Transportation	Laundry: Walking Distance
Bank: Requires Transportation	Internet cafe: Requires Transportation
Movie theater: Requires Transportation	Library: Requires Transportation

Additional amenities: There will be smoking permitted floors. Also lounges will be set-up for participants on two floors during their stay.

Meal Information

Are meals included in rent cost?	No
If not, meal plan cost per day:	Not Specified
Meals covered:	Not Specified
Is the purchase of a meal plan mandatory?	No

Cultural Opportunities

Types of cultural opportunities provided

Organized Holiday Event(s):	Yes	Organized Trip(s) to Major Attraction(s):	Yes
Organized Potluck(s) or Dinner(s):	Yes	Organized Trip(s) to Major City:	Yes
Organized Karaoke Night(s):	No	Information about Events:	Yes
Organized Movie Night(s):	Yes	Information about Local Resources:	Yes
Organized Sporting Event(s):	Yes	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	Yes	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	Yes	Other:	Yes

If Other, please describe:

Additional details about cultural offerings: Employees receive free, unlimited access to Carowinds as well as other Cedar Fair locations, discounts on park merchandise, and access to special employee events like picnic days, parties, bingo and sporting events. The employer will hold weekly employee events where students will have the opportunity to interact with their coworkers (internationals and Americans).